Server Monitoring Reports for Tuckers Consultancy

HTL Support Ltd
January 2012

Table of Contents

1 Introduction

1.1 Overview

This document contains the January 2012 Server Monitoring Reports for Tuckers Consultancy, prepared by HTL Support Ltd.

1.2 All Sites

The Backup Check chart shows the success or otherwise of the Backup Check for the month of January 2012 on all Tuckers Consultancy servers for which Server Monitoring Reports have been configured. Servers are grouped by product to enable comparison of different products. A green tick indicates that the Backup Check passed on that day. A red cross indicates that the Backup Check failed on that day. A transparent tick indicates that the Backup Check is not configured to run on that day.

The Antivirus Update Check chart shows the success or otherwise of the Antivirus Update Check for the month of January 2012 on all Tuckers Consultancy servers for which Server Monitoring Reports have been configured. Servers are grouped by product to enable comparison of different products. A green tick indicates that the Antivirus Update Check passed on that day. A red cross indicates that the Antivirus Update Check failed on that day. A transparent tick indicates that the Antivirus Update Check is not configured to run on that day.

1.3 Percentage Good Analysis

The Percentage Good Analysis graphs show the percentage of time that the 24x7 Checks or Daily Safety Checks were good (if the check passed or the server was put into maintenance mode) for a given server. Green indicates that the check was 100% good in January 2012. Yellow indicates that the check was more than 75% good. Red indicates that the check was less than 75% good.

1.4 Outage Analysis

The Outage Analysis graphs show a breakdown of the 24x7 Check or Daily Safety Check Outages on the given server in January 2012 and how this compares to the trend for the preceding 12 months. Please note that consecutive check failures are treated as a single outage.

1.5 Disk Drive Growth

The Disk Drive Growth graphs show the disk usage growth on the monitored disk drives in the given server for the two months preceding January 2012 at daily frequency, the year preceding January 2012 at weekly frequency and the five years preceding January 2012 at monthly frequency (assuming sufficient data exists). The orange line indicates the size that has been configured to generate an alert should usage on the monitored disk exceed this.

1.6 Exchange Store Growth

The Exchange Store Growth graphs show the growth of the monitored Microsoft Exchange Mail Store(s) on the given server for the two months preceding January 2012 at daily frequency, the year preceding January 2012 at weekly frequency and the five years preceding January 2012 at monthly frequency (assuming sufficient data exists). The orange line indicates the size that has been configured to generate an alert should the monitored Microsoft Exchange Mail Store(s) exceed this.

2 All Sites

2.1 Tuckers Consultancy Backup Check for January 2012

Acronis Backup	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T
PDC1 (London)	✓	✓	✓	✓	✓	✖	✖	✖	✖	✖	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✖	✖	✖	✖	✖
SQL (London)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✖	✖	✖	✖	✖
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31

Tuckers Consultancy for January 2012

2.2 Tuckers Consultancy Antivirus Update Check for January 2012

Kaspersky Anti-Virus	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T
PDC1 (London)	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
SQL (London)	✔	✔	✔	✔	✔	✔	✔	✔	✘	✘	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31

Tuckers Consultancy for January 2012

3 London

3.1 PDC1

3.1.1 Percentage Good Analysis

3.1.1.1 Percentage Good Analysis of 24x7 Checks on PDC1 in January 2012

Percentage Good Analysis of 24x7 Checks on PDC1 in January 2012
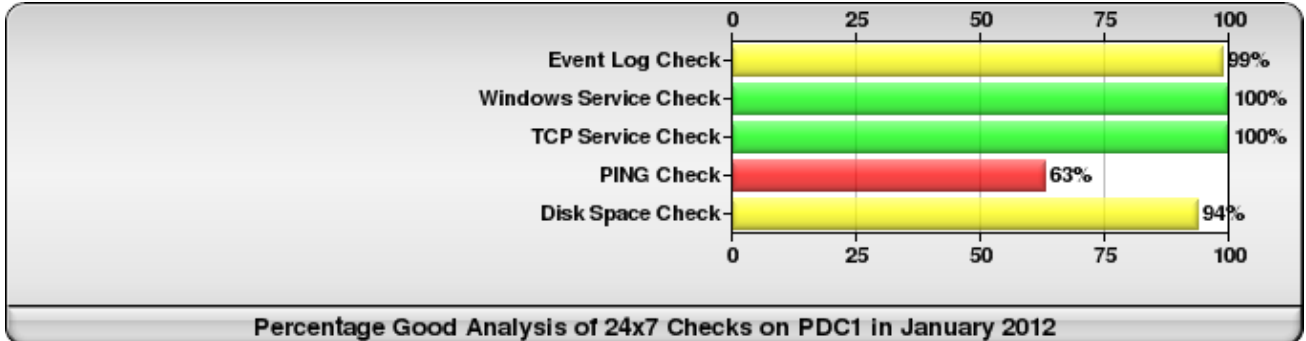
3.1.1.2 Percentage Good Analysis of Daily Safety Checks on PDC1 in January 2012

Percentage Good Analysis of DSCs on PDC1 in January 2012
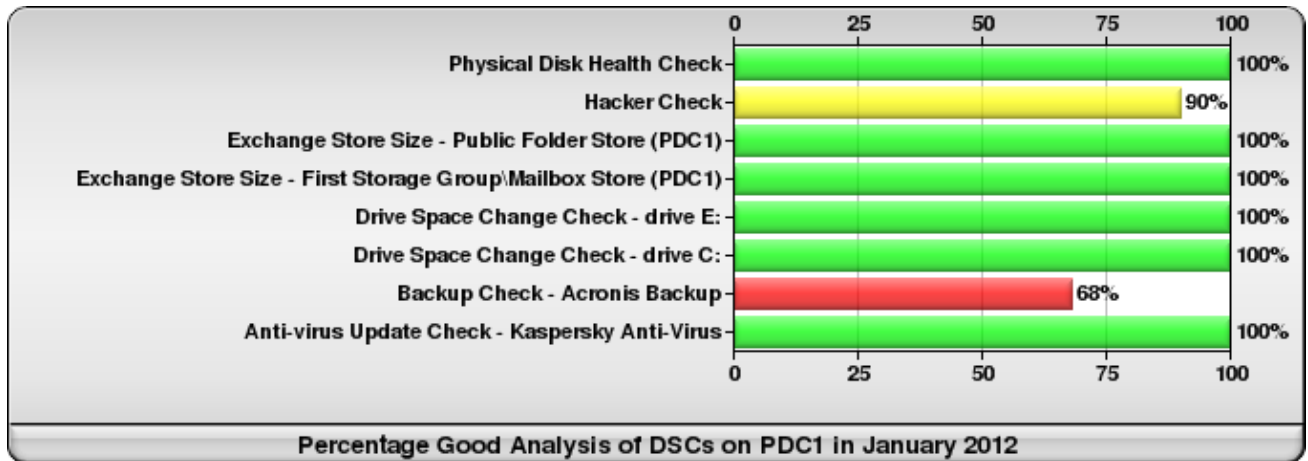
3.1.2 Outage Analysis

3.1.2.1 24x7 Check Outages on PDC1 during January 2012

24x7 Check Outages on PDC1 during January 2012

3.1.2.2 Daily Safety Check Outages on PDC1 during January 2012

Outages: 2 (40.00%)

Outages: 3 (60.00%)

■ Hacker Check
■ Backup Check - Acronis Backup
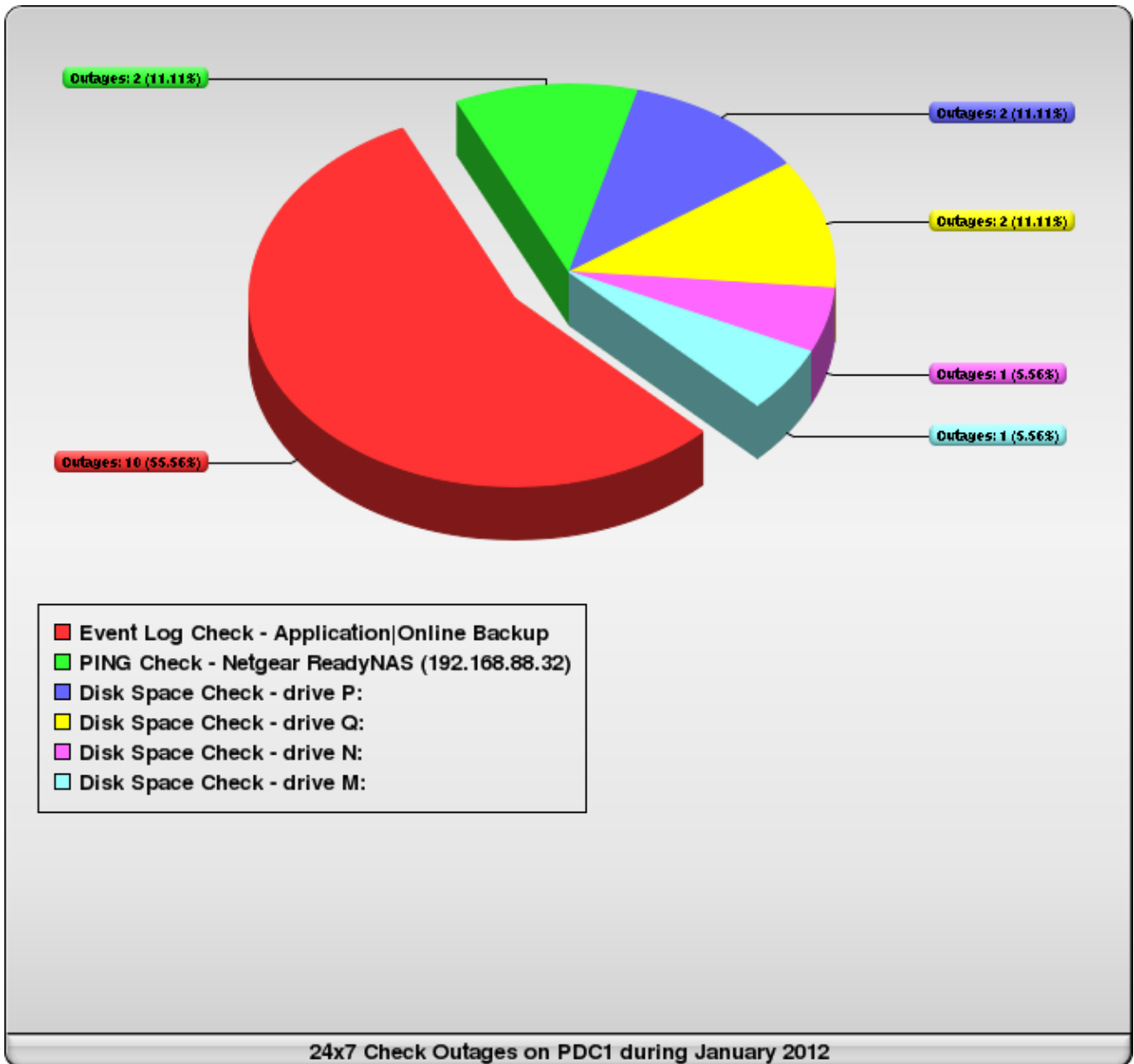
Daily Safety Check Outages on PDC1 during January 2012

3.1.2.3 24x7 Check Outages on PDC1 for 12 months preceding January 2012
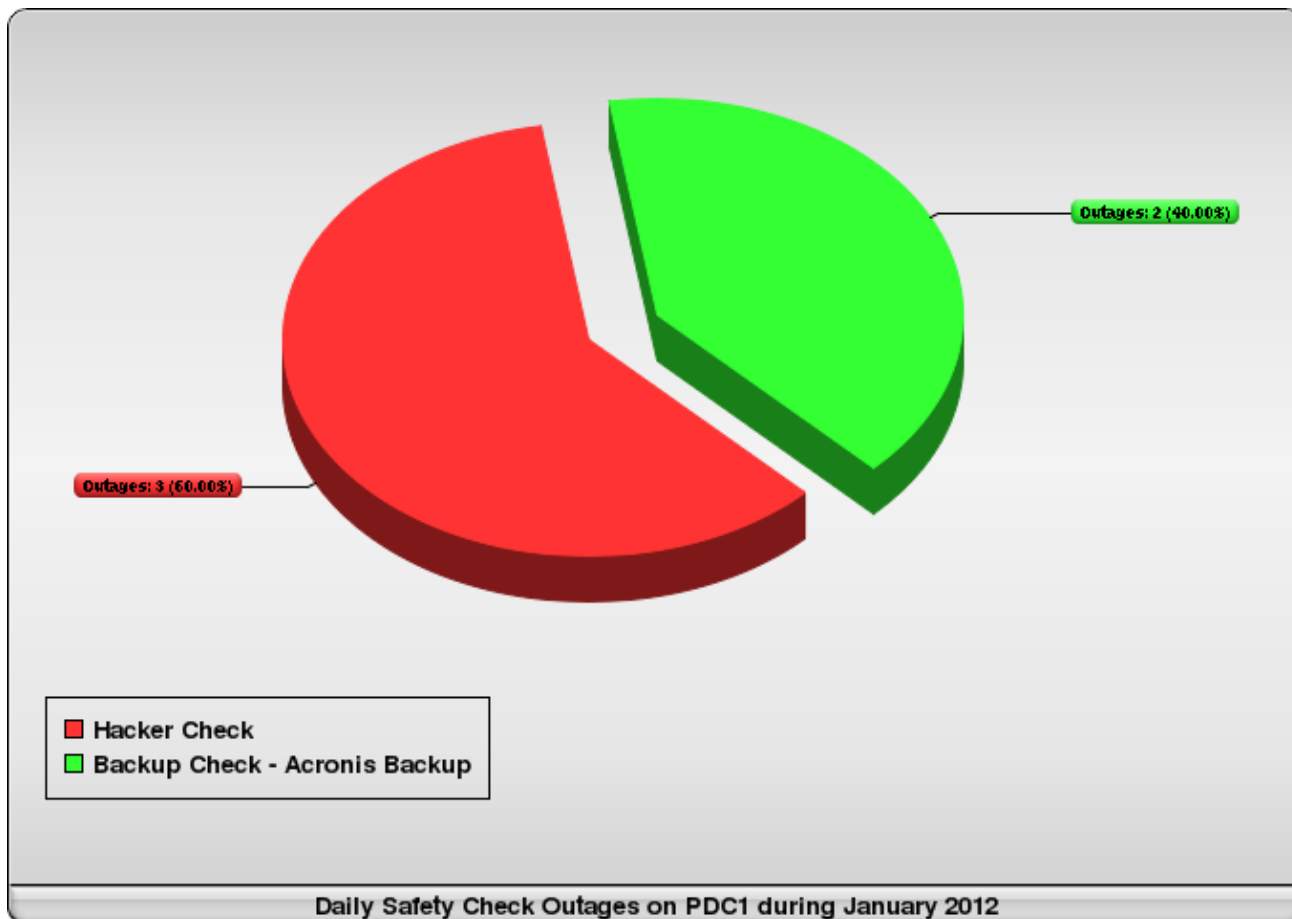
24x7 Check Outages on PDC1 for 12 months preceding January 2012

3.1.2.4 Daily Safety Check Outages on PDC1 for 12 months preceding January 2012
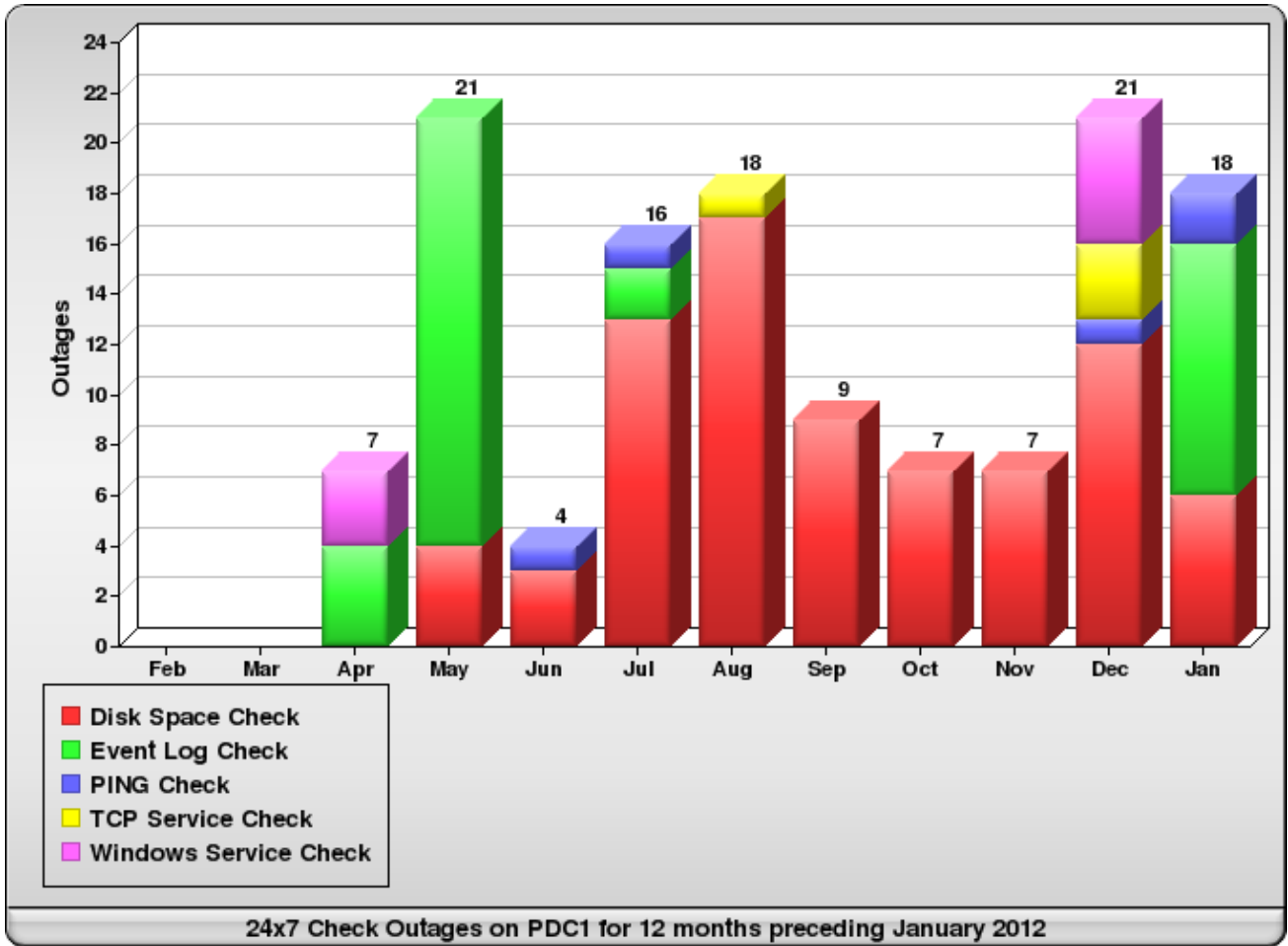
Daily Safety Check Outages on PDC1 for 12 months preceding January 2012
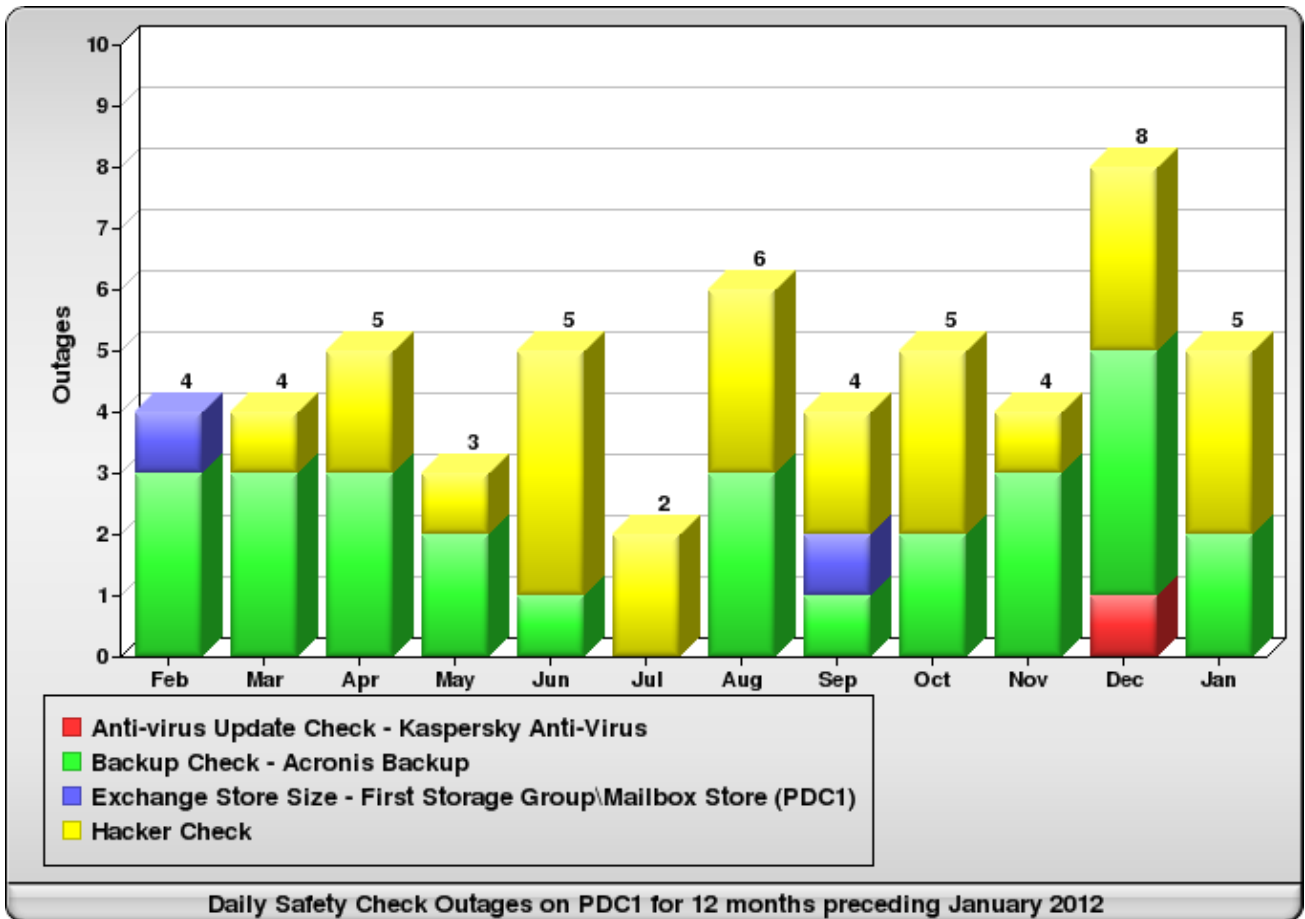
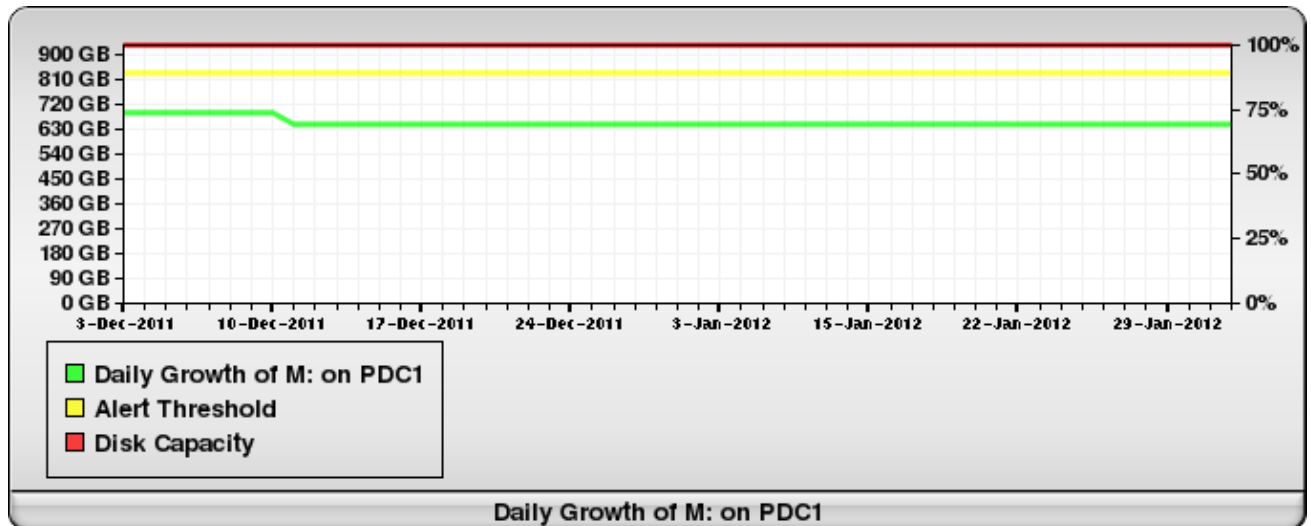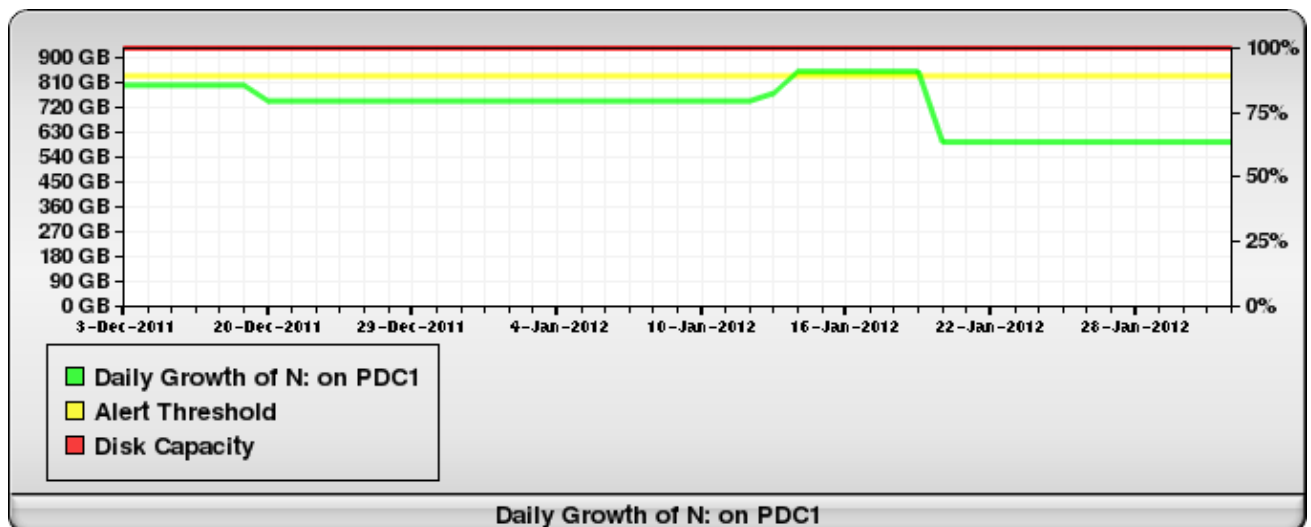### 3.1.3 Disk Drive Growth

3.1.3.1 Daily Disk Drive Growth

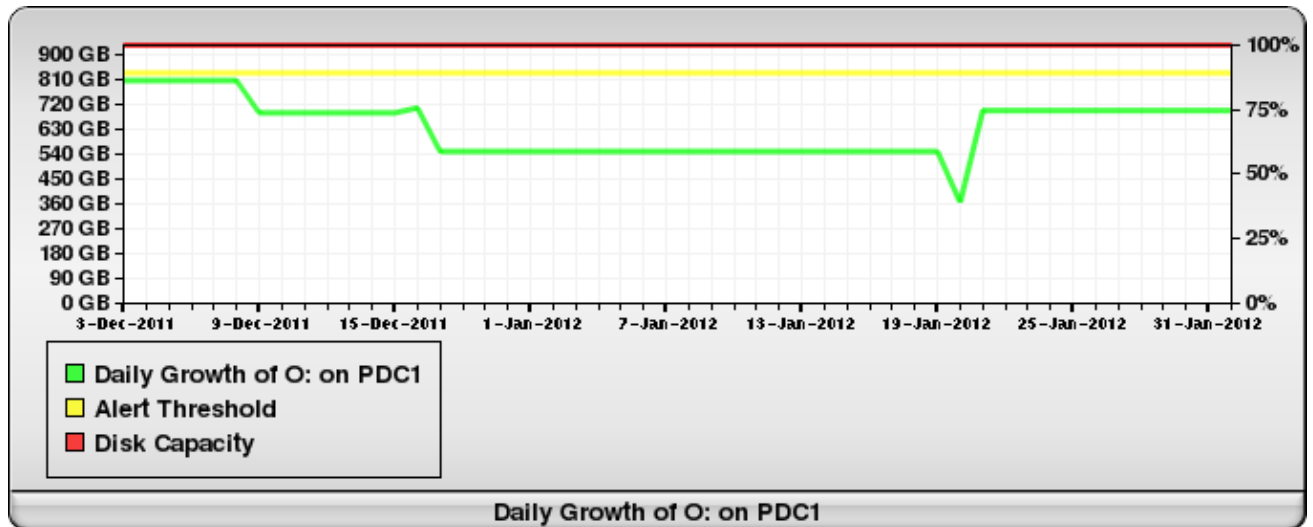##### 3.1.3.1.1 Daily Growth of C: on PDC1

Daily Growth of C: on PDC1
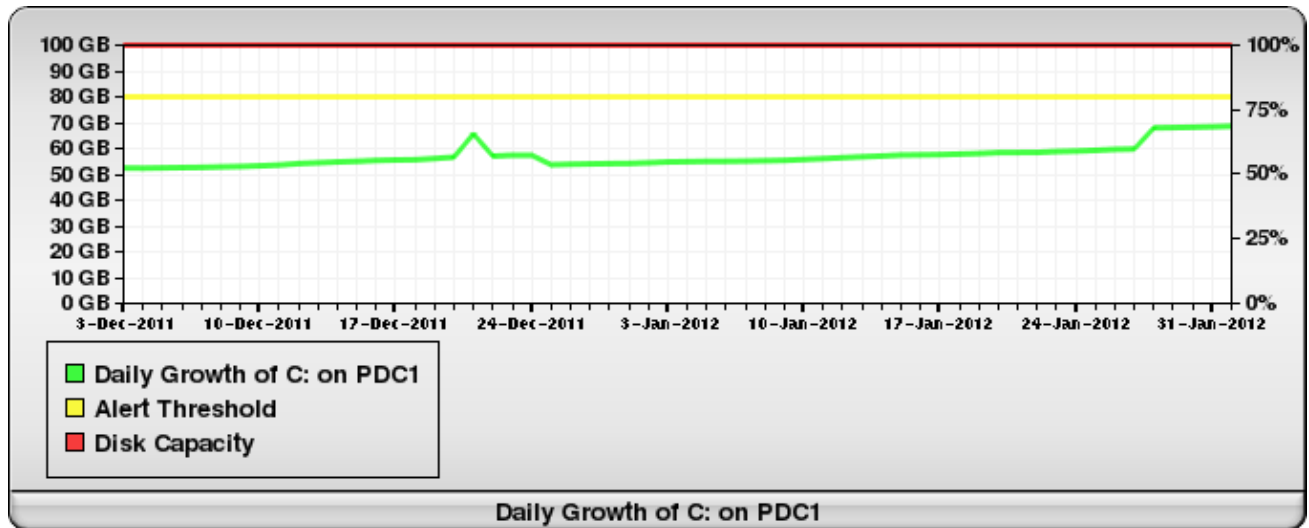
3.1.3.1.2 Daily Growth of E: on PDC1

Daily Growth of E: on PDC1
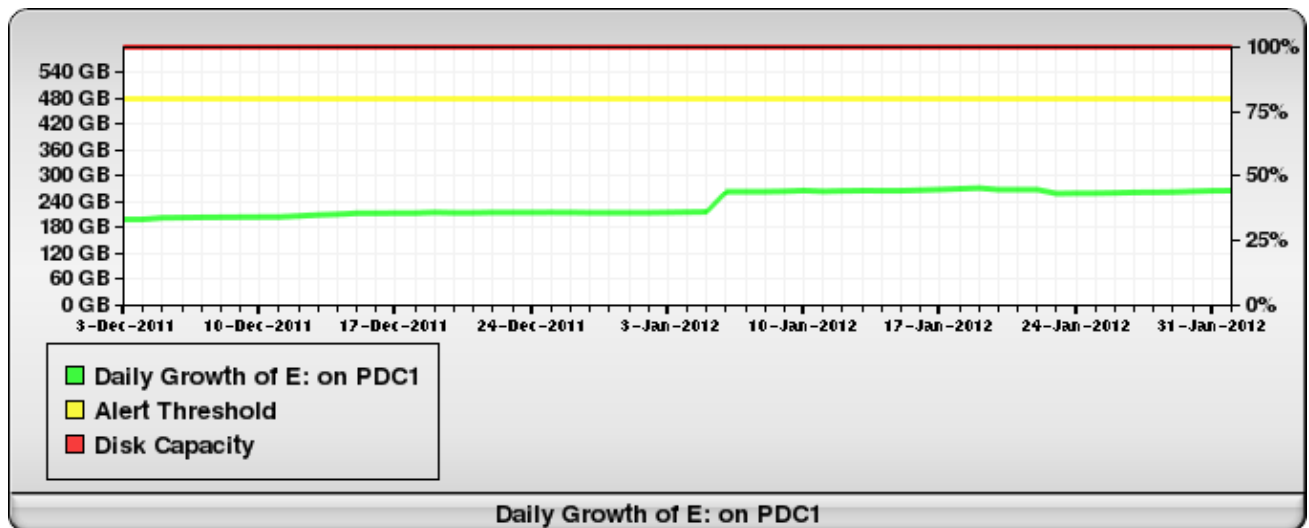
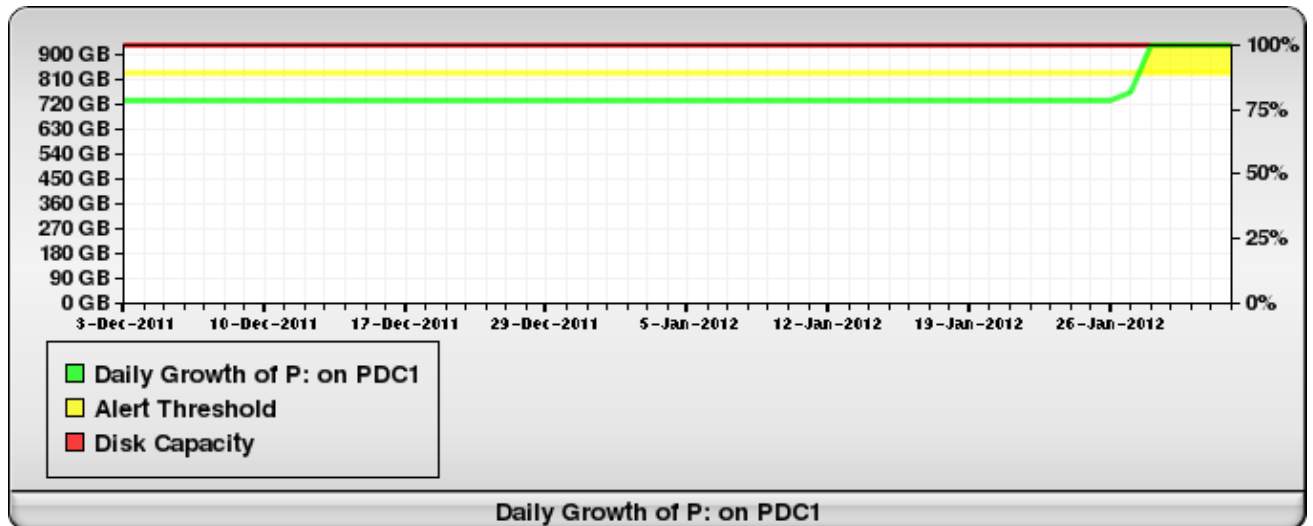##### 3.1.3.1.3 Daily Growth of H: on PDC1

Daily Growth of H: on PDC1
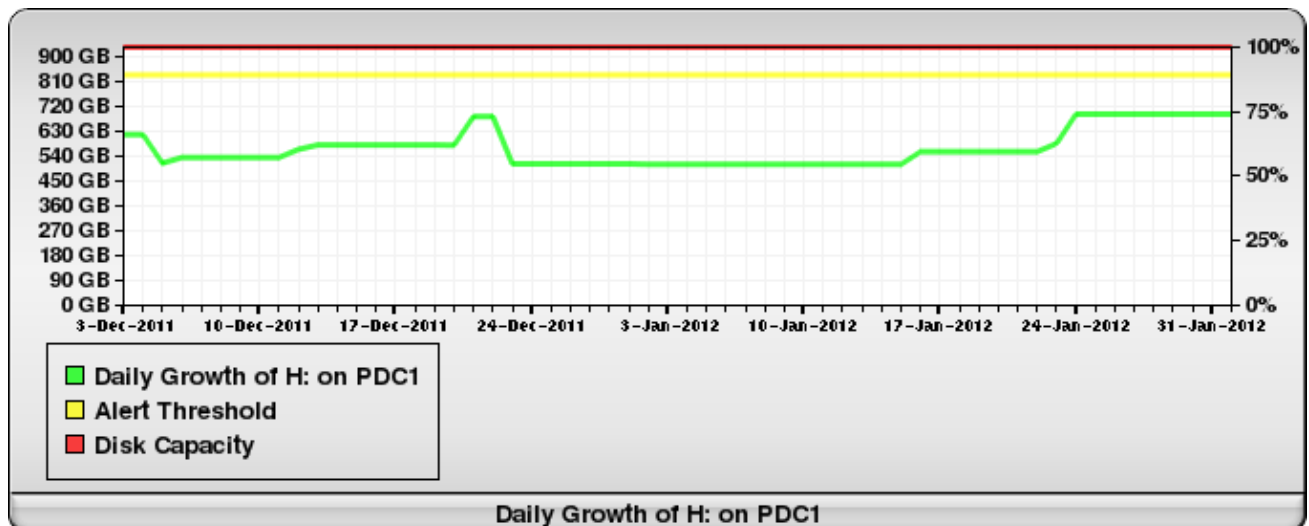
3.1.3.1.4 Daily Growth of I: on PDC1

Daily Growth of I: on PDC1
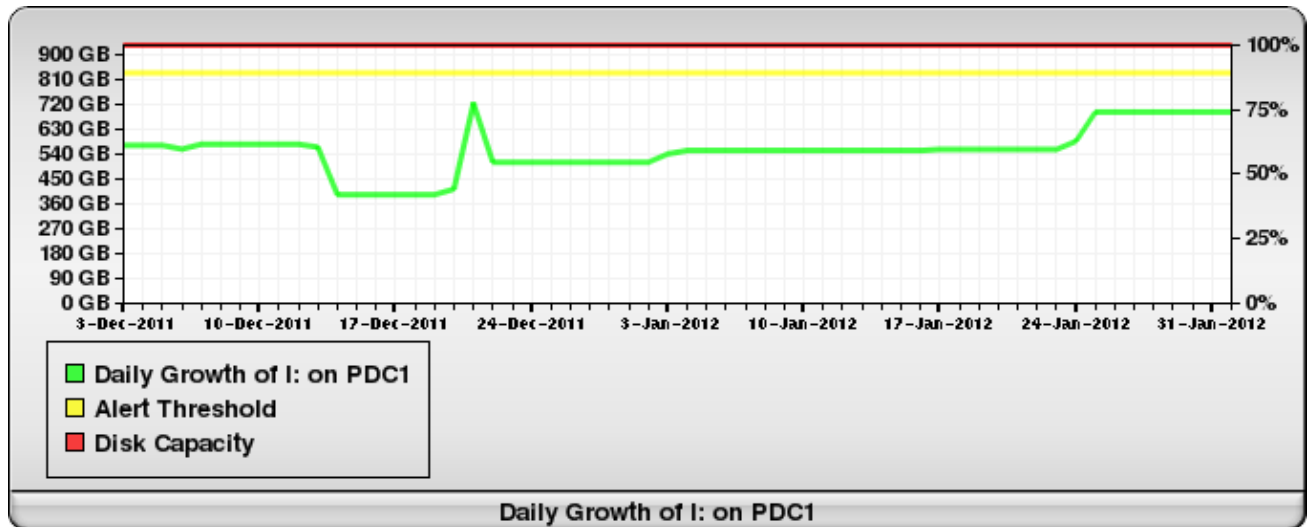
3.1.3.1.5 Daily Growth of J: on PDC1

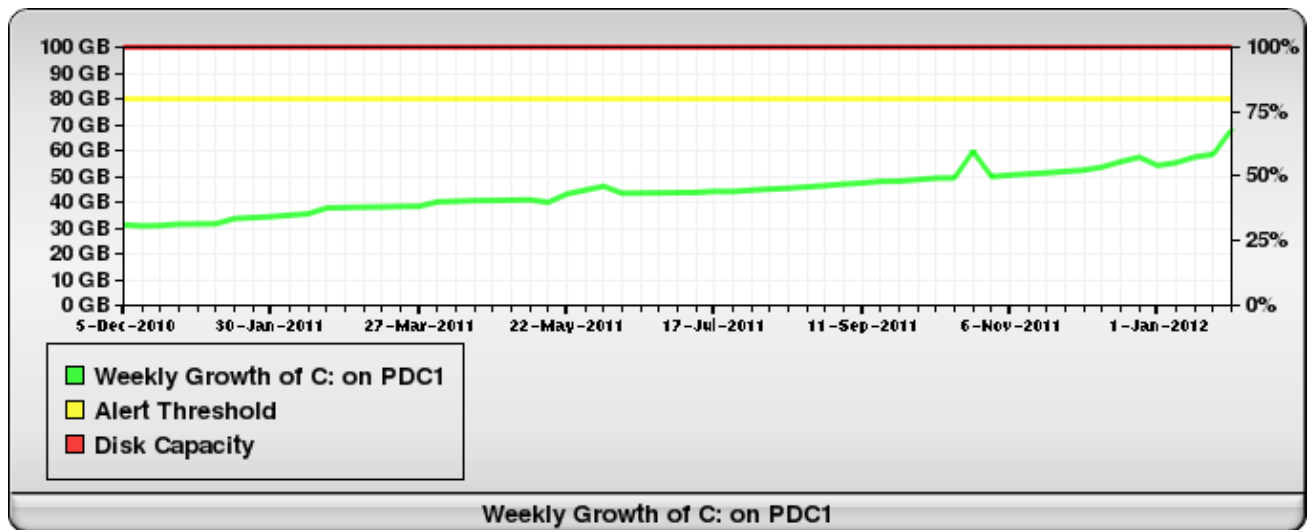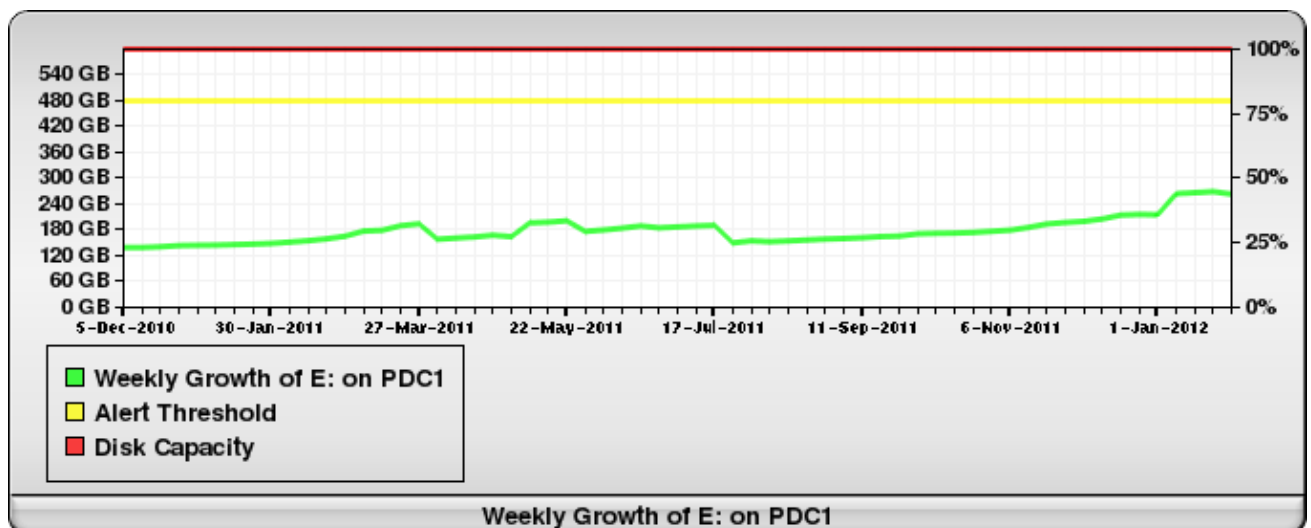Daily Growth of J: on PDC1
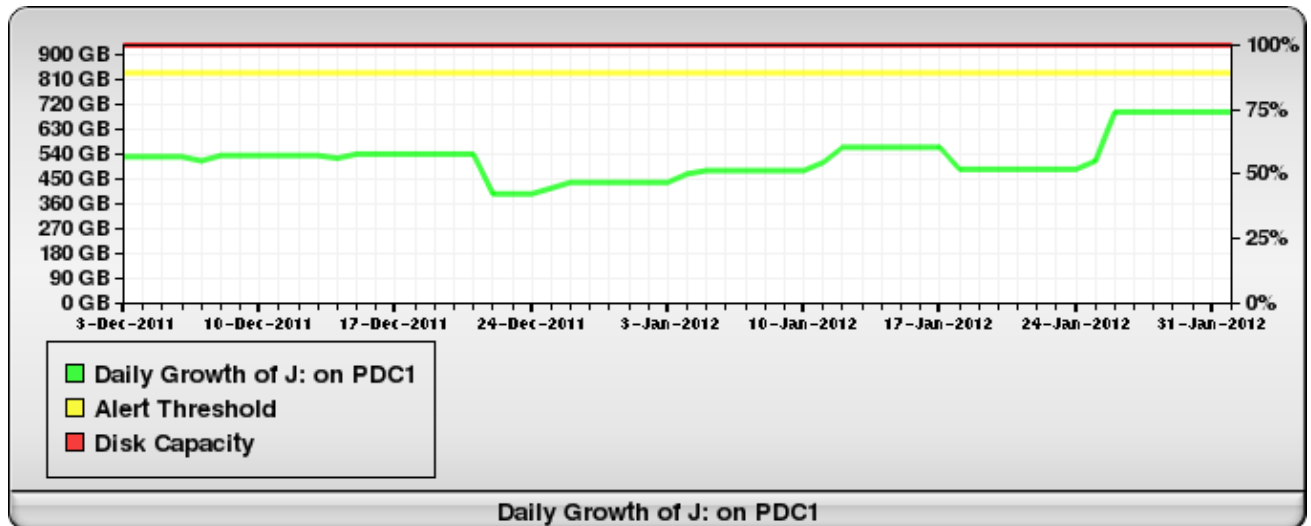
3.1.3.1.6 Daily Growth of K: on PDC1

Daily Growth of K: on PDC1
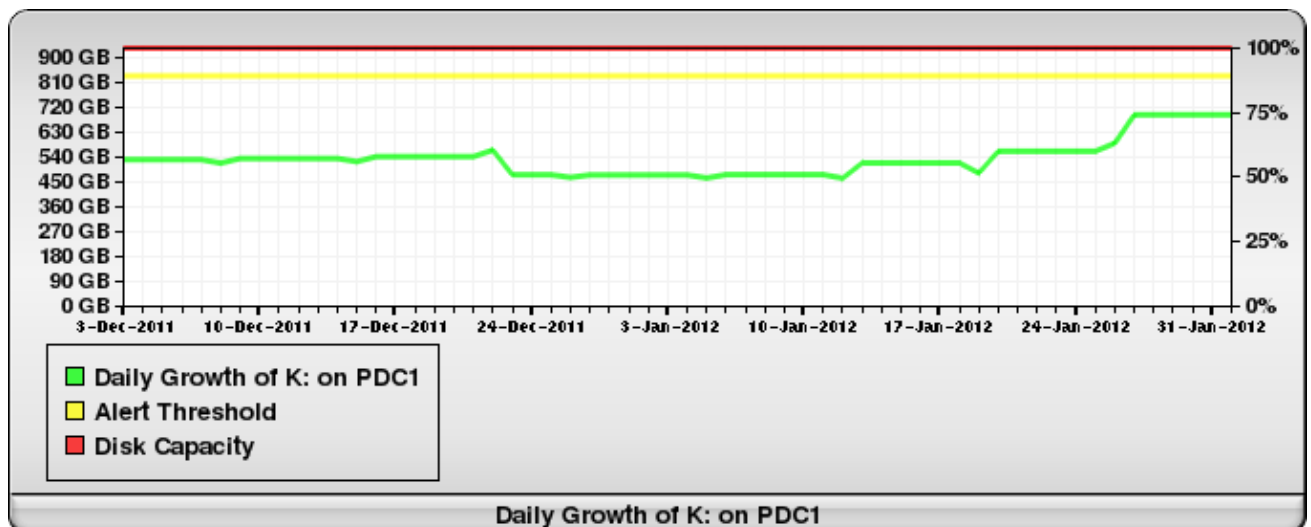
3.1.3.1.7 Daily Growth of L: on PDC1

Daily Growth of L: on PDC1
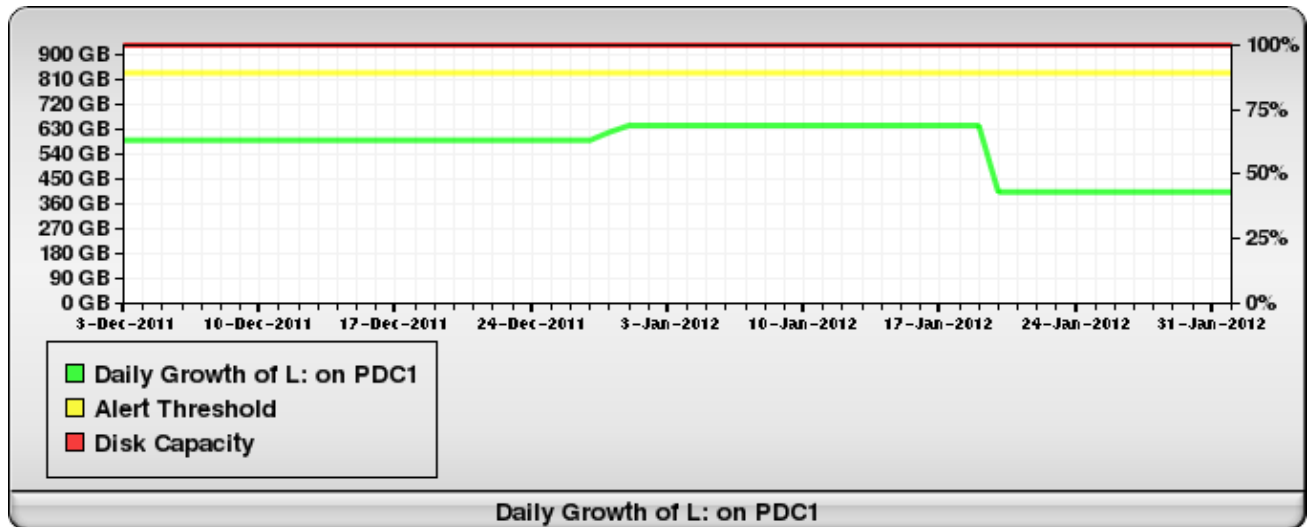
3.1.3.1.8 Daily Growth of M: on PDC1

Daily Growth of M: on PDC1

3.1.3.1.9 Daily Growth of N: on PDC1

Daily Growth of N: on PDC1

3.1.3.1.10 Daily Growth of O: on PDC1

Daily Growth of O: on PDC1

3.1.3.1.11 Daily Growth of P: on PDC1

Daily Growth of P: on PDC1

3.1.3.1.12 Daily Growth of Q: on PDC1

Daily Growth of Q: on PDC1
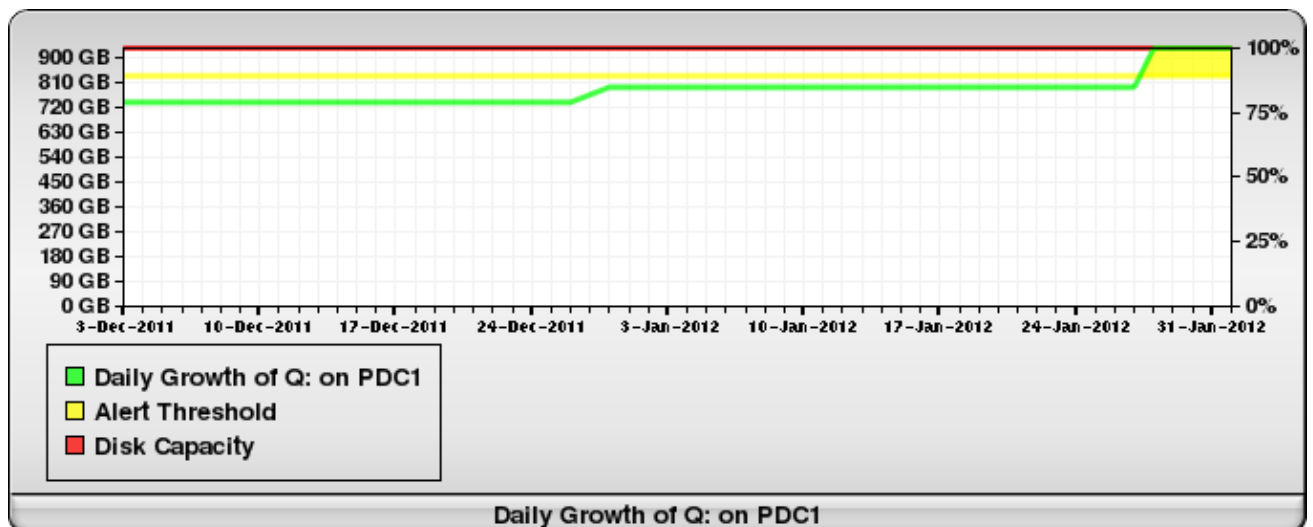
3.1.3.2 Weekly Disk Drive Growth

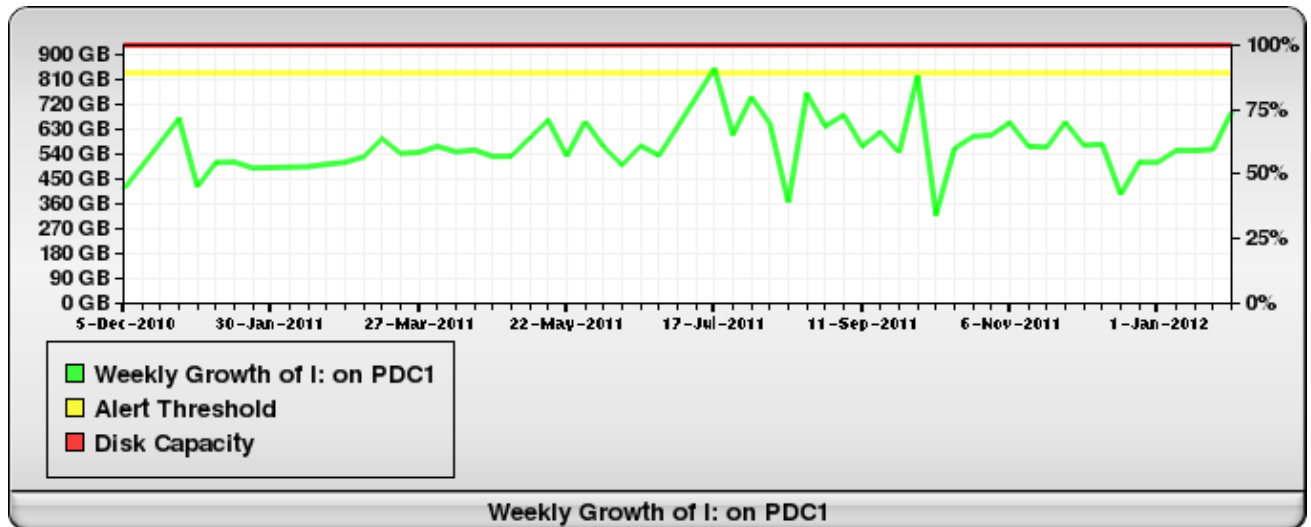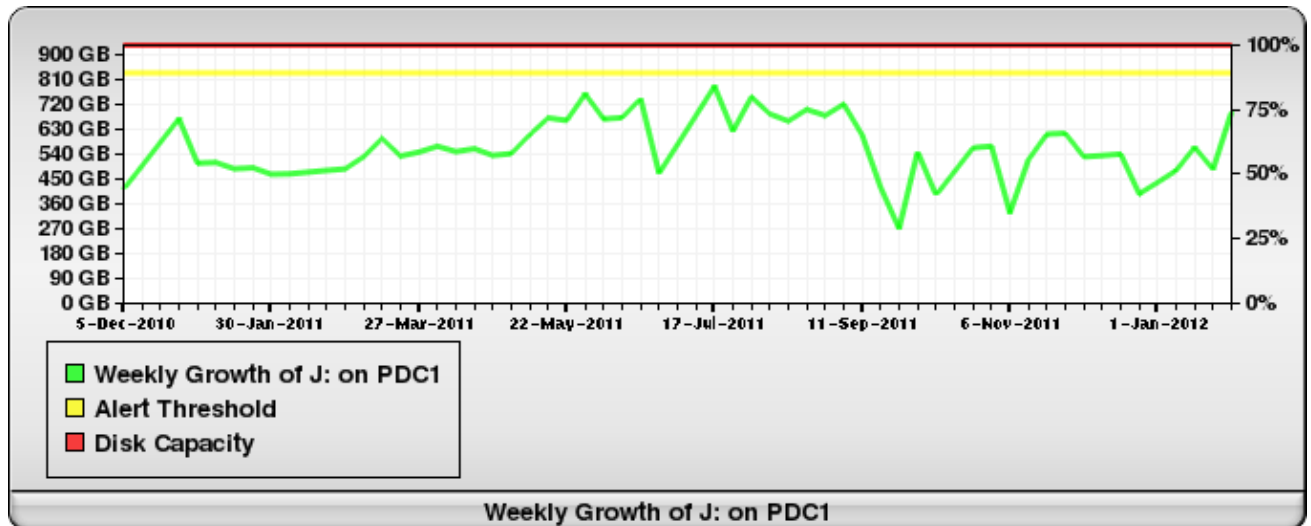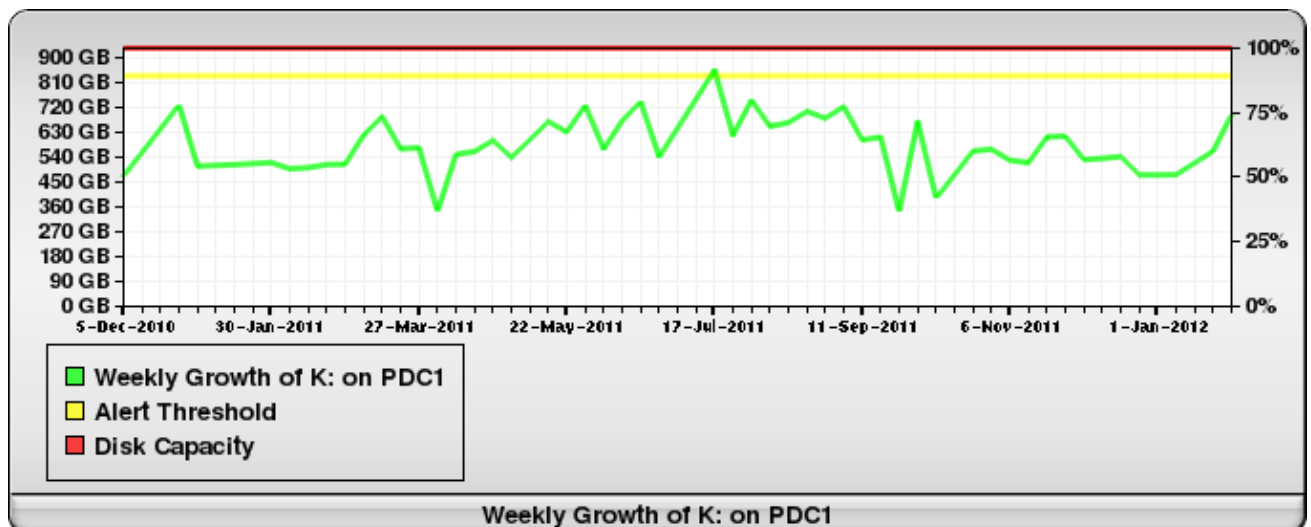### 3.1.3.2.1 Weekly Growth of C: on PDC1

Weekly Growth of C: on PDC1

3.1.3.2.2 Weekly Growth of E: on PDC1

Weekly Growth of E: on PDC1

3.1.3.2.3 Weekly Growth of H: on PDC1

Weekly Growth of H: on PDC1

3.1.3.2.4 Weekly Growth of I: on PDC1
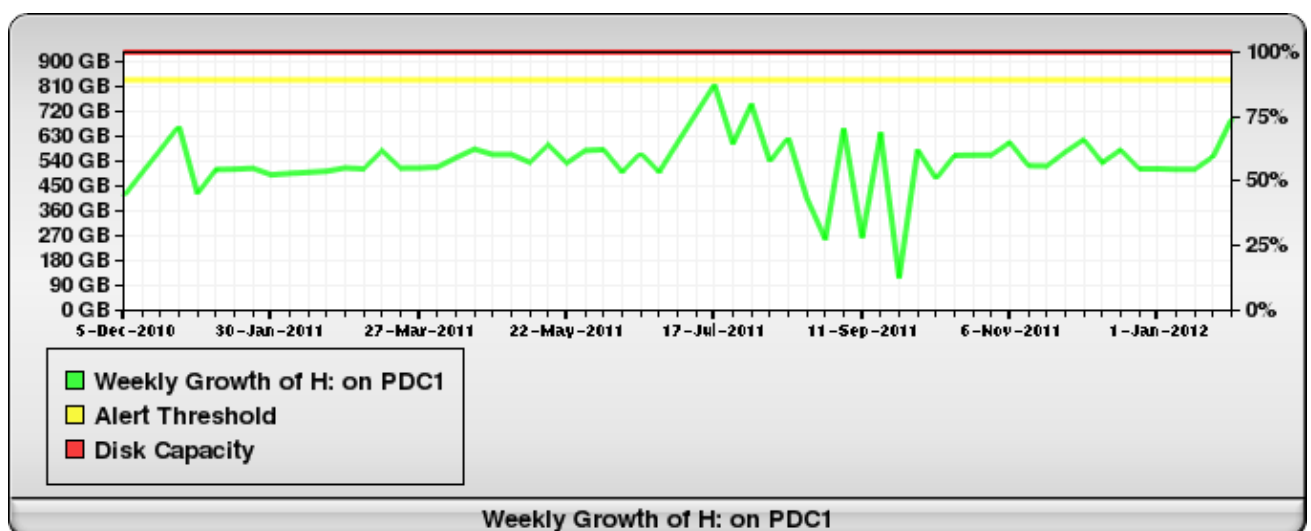
Weekly Growth of I: on PDC1

3.1.3.2.5 Weekly Growth of J: on PDC1

Weekly Growth of J: on PDC1

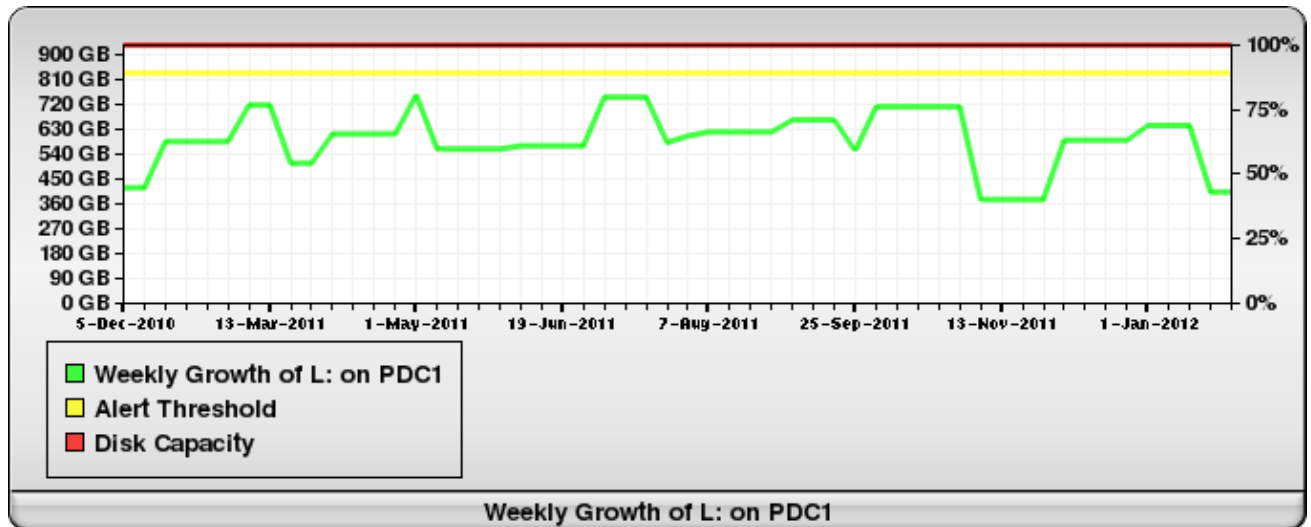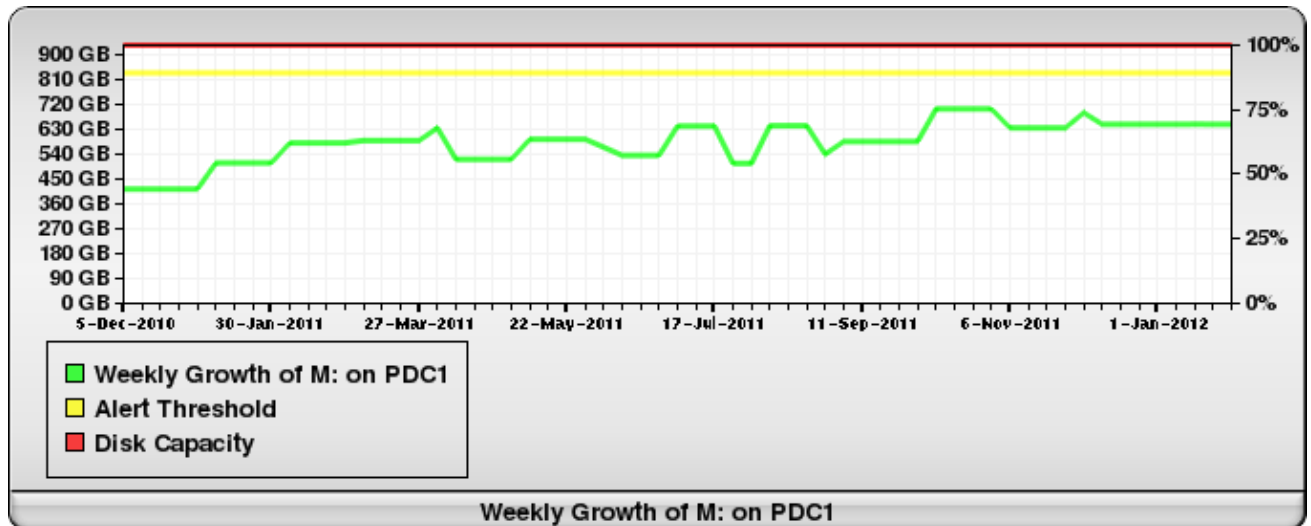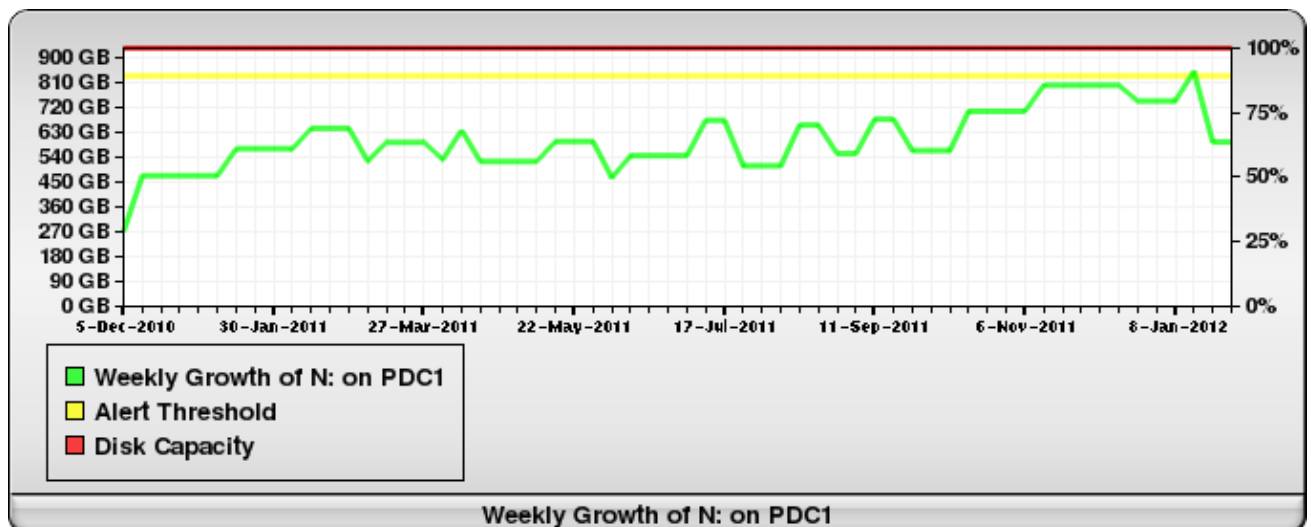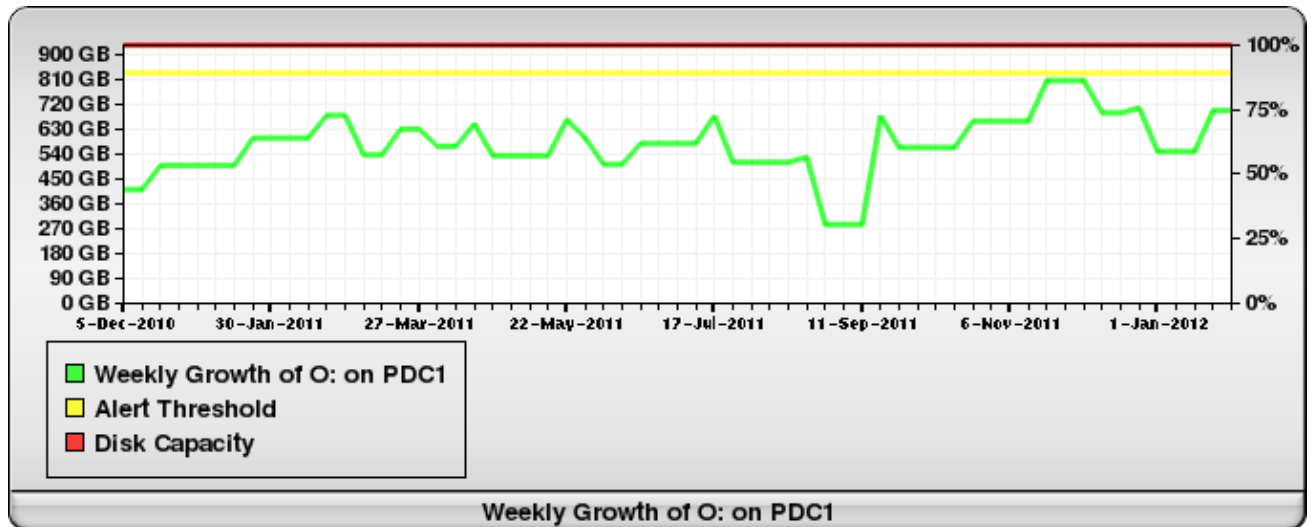**3.1.3.2.6 Weekly Growth of K: on PDC1**

Weekly Growth of K: on PDC1

3.1.3.2.7 Weekly Growth of L: on PDC1

Weekly Growth of L: on PDC1

3.1.3.2.8 Weekly Growth of M: on PDC1

Weekly Growth of M: on PDC1

3.1.3.2.9 Weekly Growth of N: on PDC1

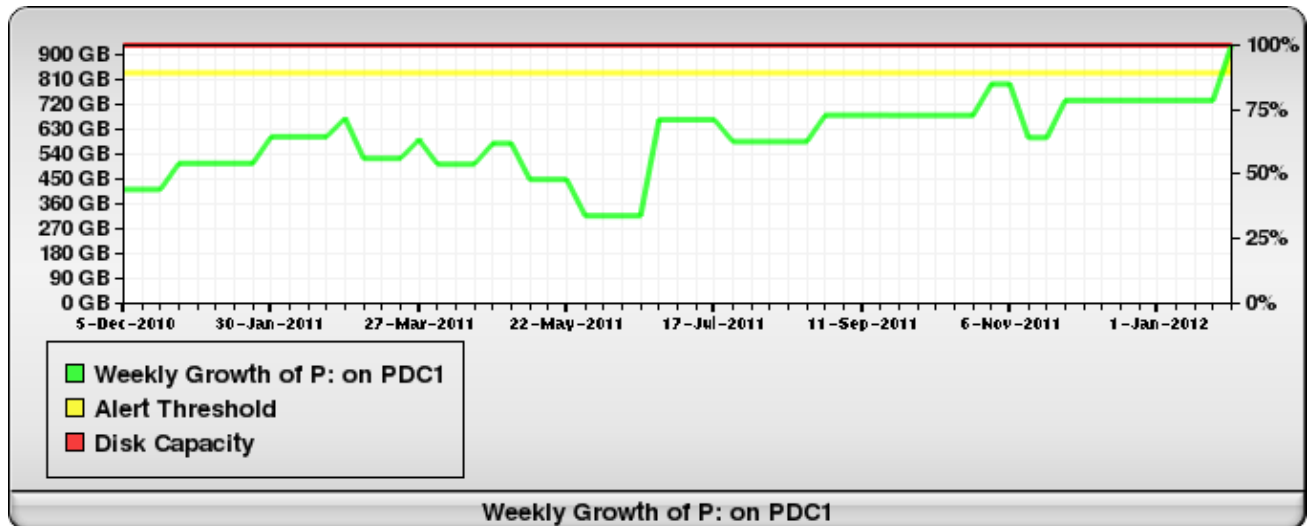Weekly Growth of N: on PDC1

3.1.3.2.10 Weekly Growth of O: on PDC1

Weekly Growth of O: on PDC1

3.1.3.2.11 Weekly Growth of P: on PDC1
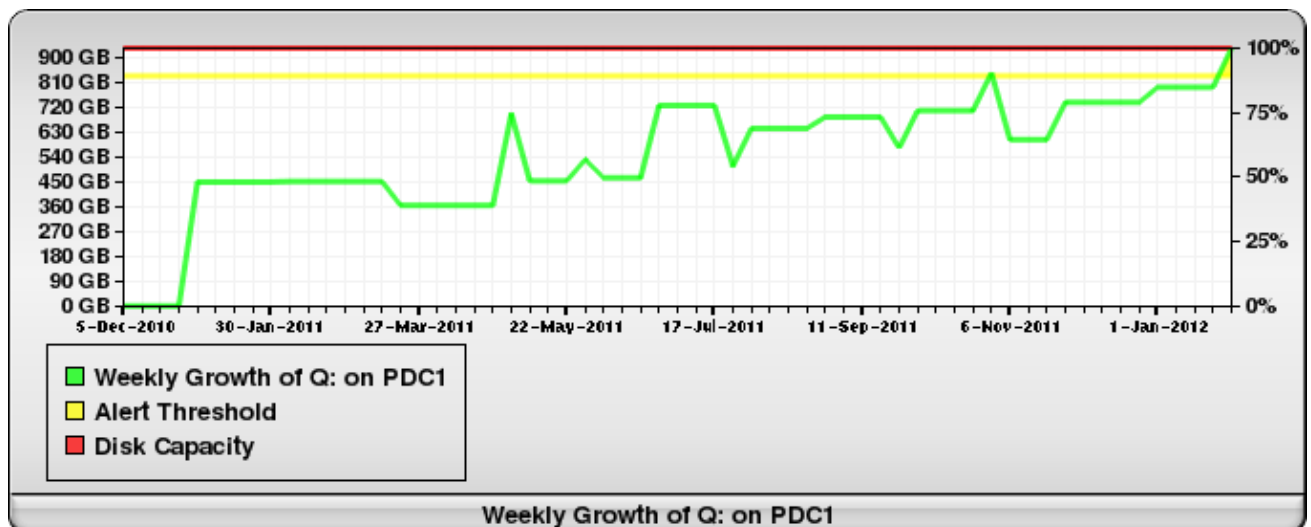

Weekly Growth of P: on PDC1
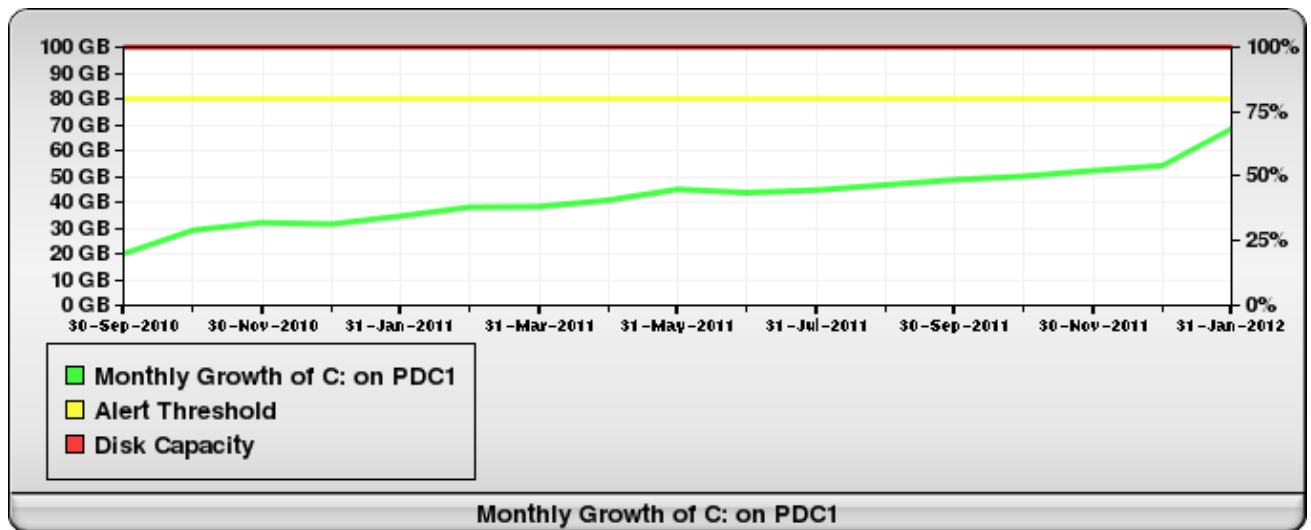
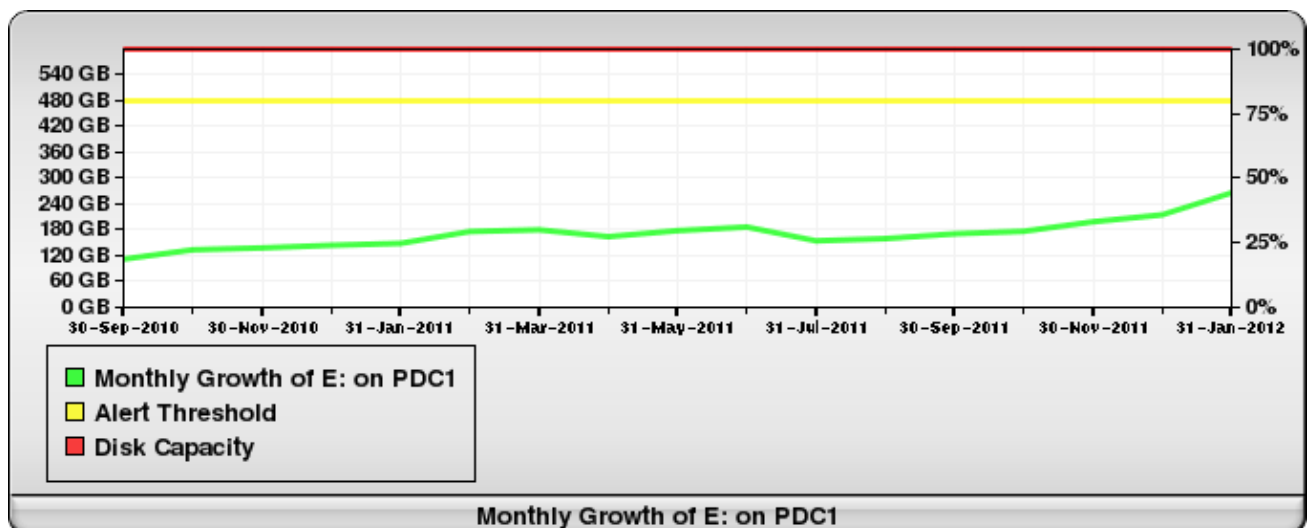### 3.1.3.2.12 Weekly Growth of Q: on PDC1

Weekly Growth of Q: on PDC1

3.1.3.3 Monthly Disk Drive Growth

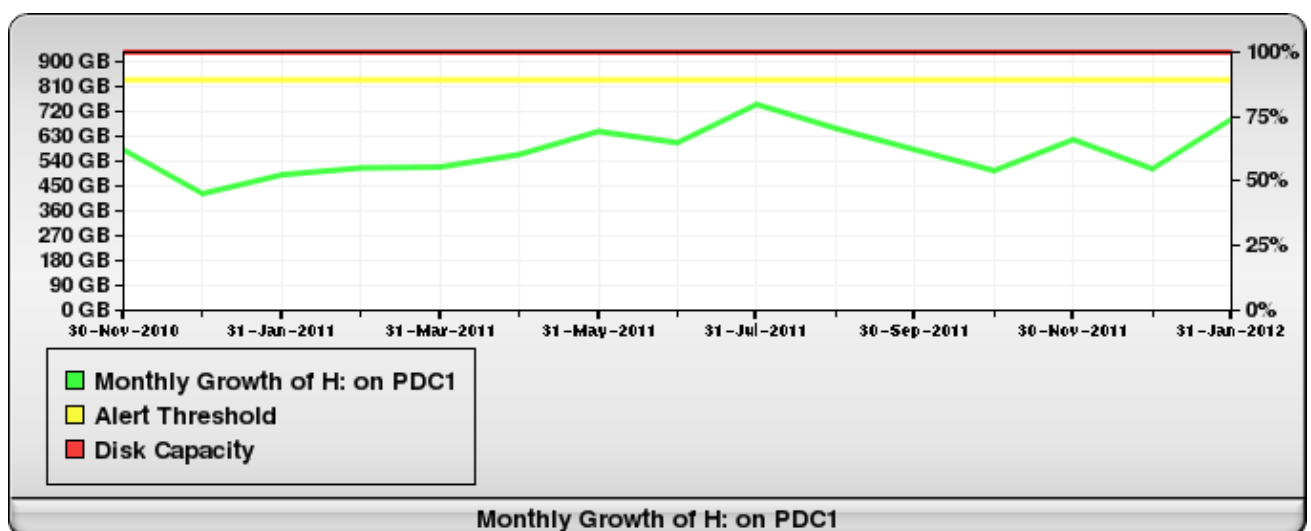### 3.1.3.3.1 Monthly Growth of C: on PDC1

Monthly Growth of C: on PDC1

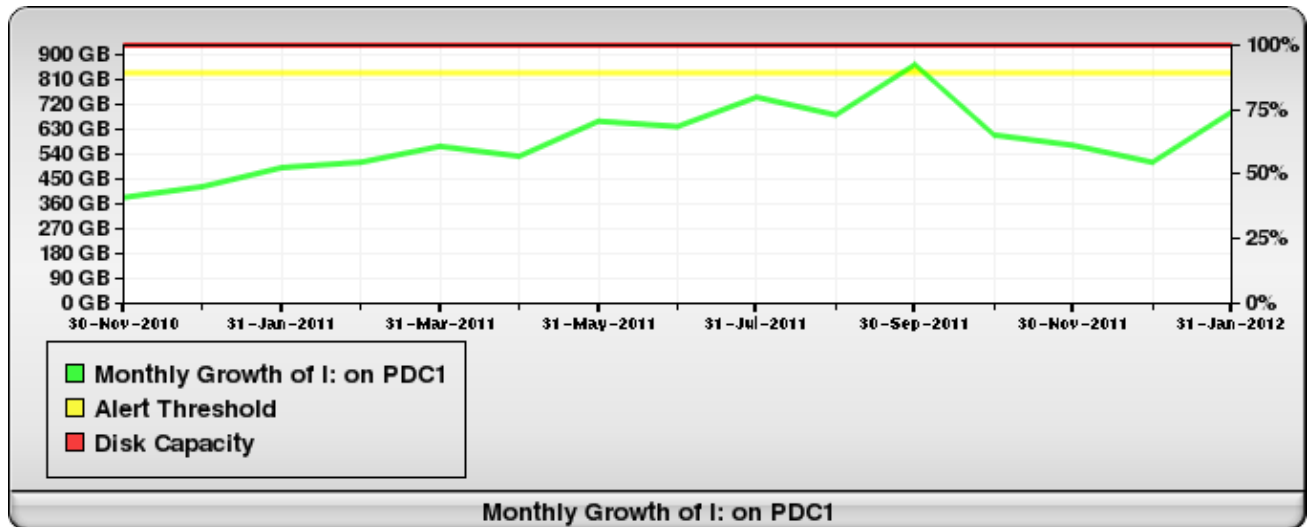### 3.1.3.3.2 Monthly Growth of E: on PDC1

Monthly Growth of E: on PDC1

3.1.3.3.3 Monthly Growth of H: on PDC1

Monthly Growth of H: on PDC1

3.1.3.3.4 Monthly Growth of I: on PDC1

Monthly Growth of I: on PDC1

3.1.3.3.5 Monthly Growth of J: on PDC1

Monthly Growth of J: on PDC1

3.1.3.3.6 Monthly Growth of K: on PDC1

Monthly Growth of K: on PDC1

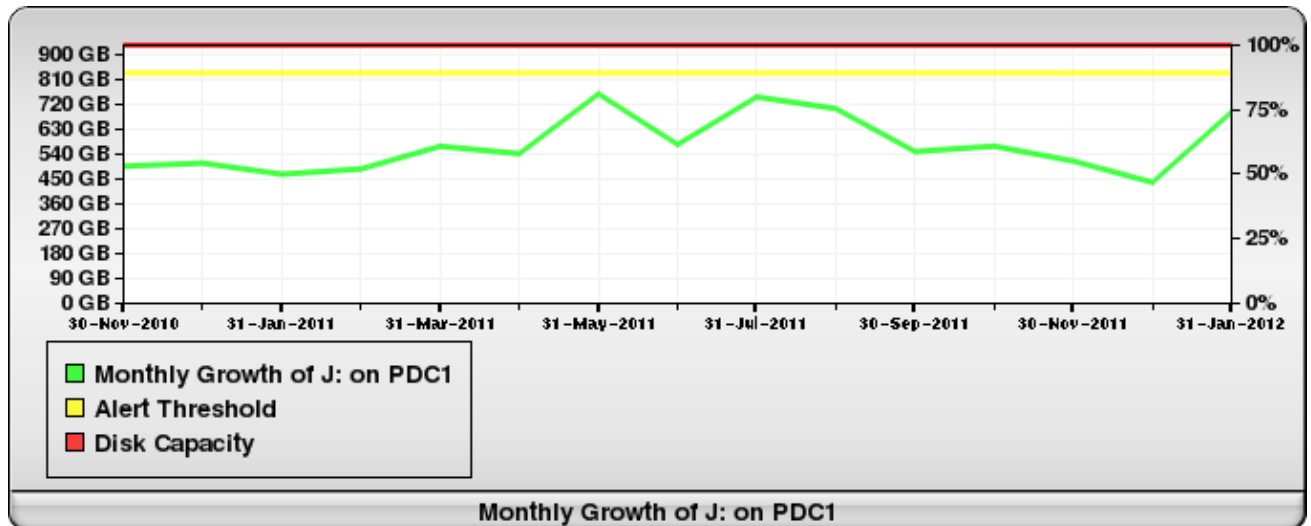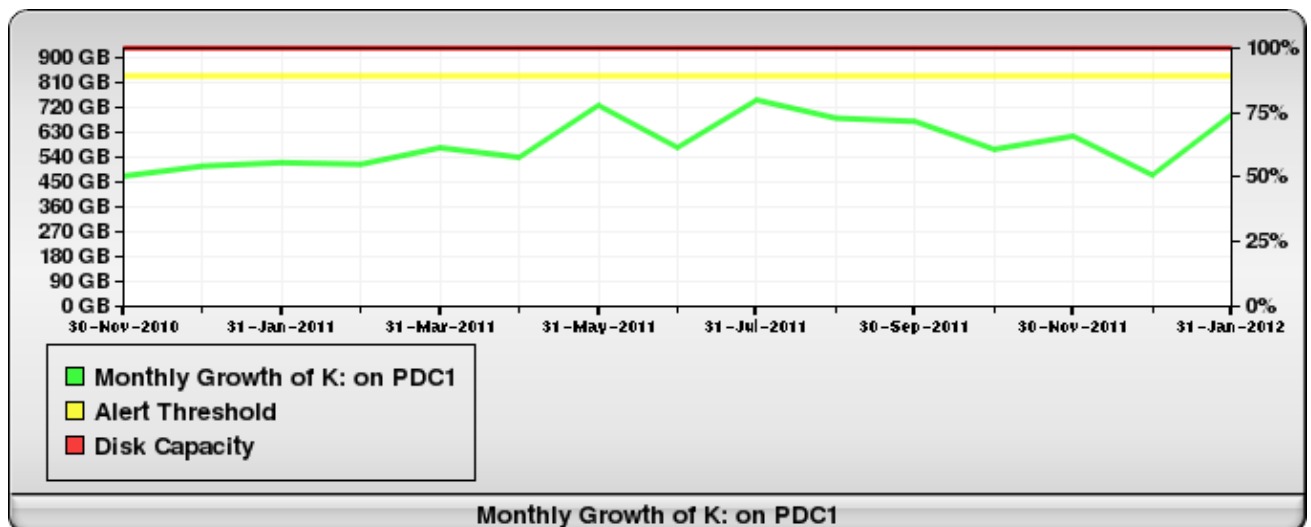**3.1.3.3.7 Monthly Growth of L: on PDC1**

Monthly Growth of L: on PDC1

3.1.3.3.8 Monthly Growth of M: on PDC1

Monthly Growth of M: on PDC1

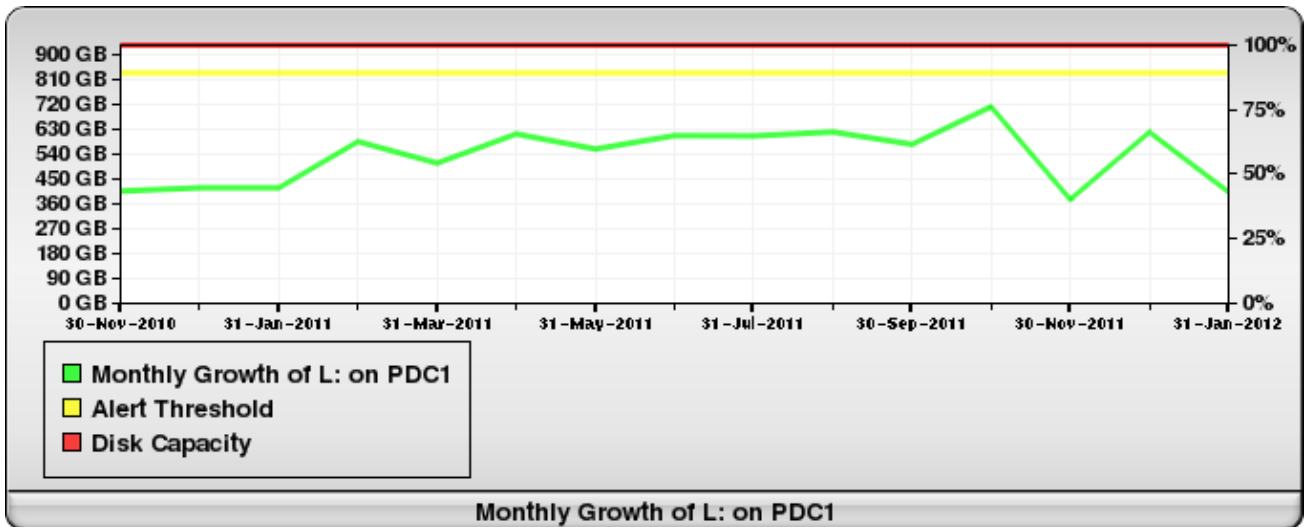**3.1.3.3.9 Monthly Growth of N: on PDC1**

Monthly Growth of N: on PDC1

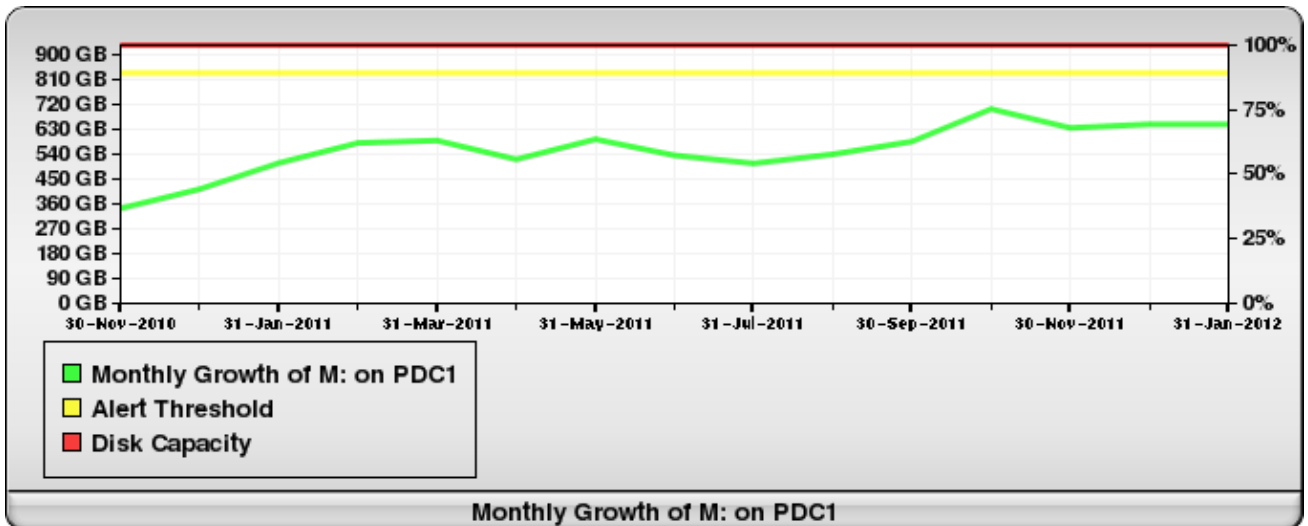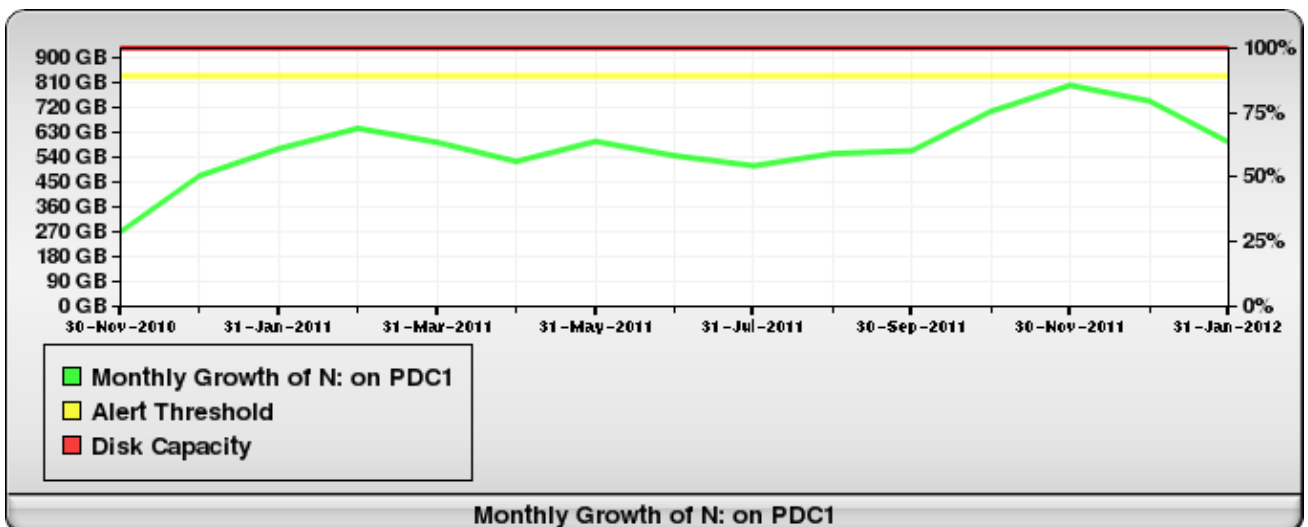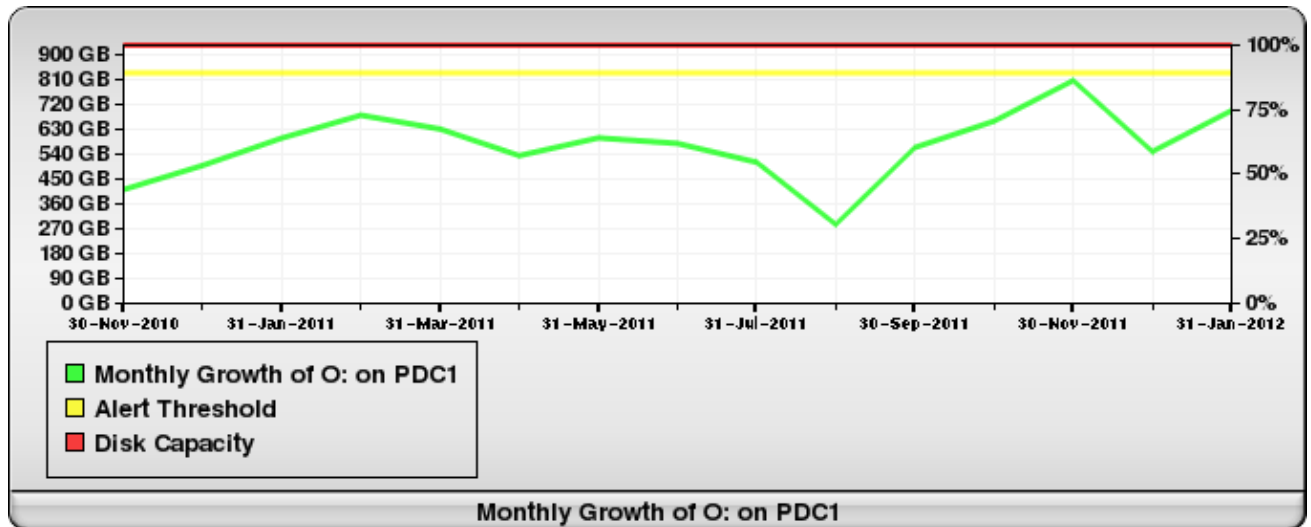**3.1.3.3.10 Monthly Growth of O: on PDC1**
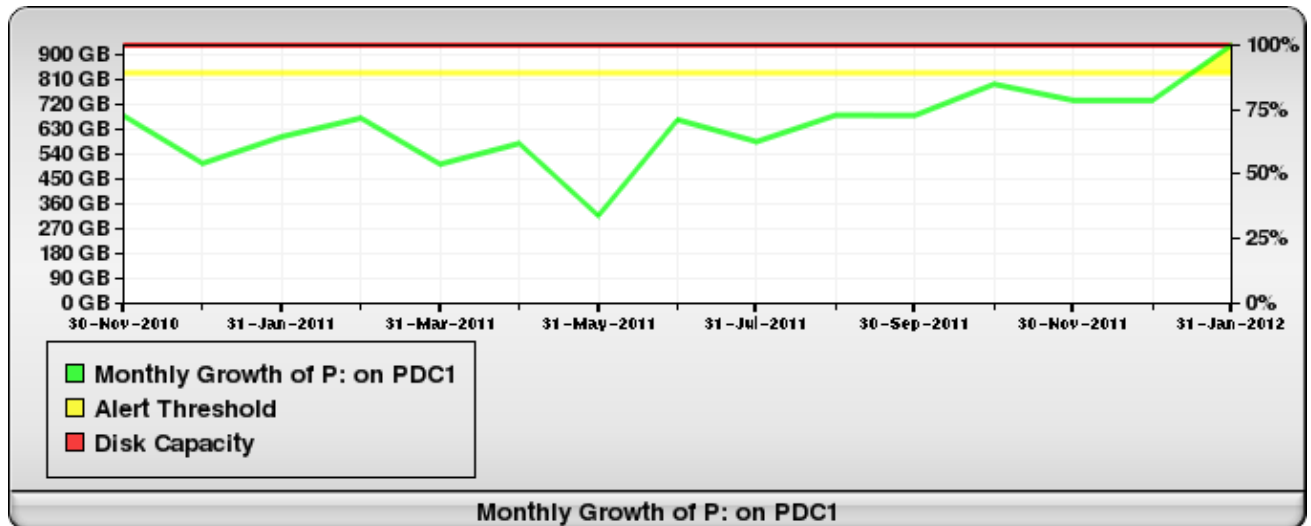

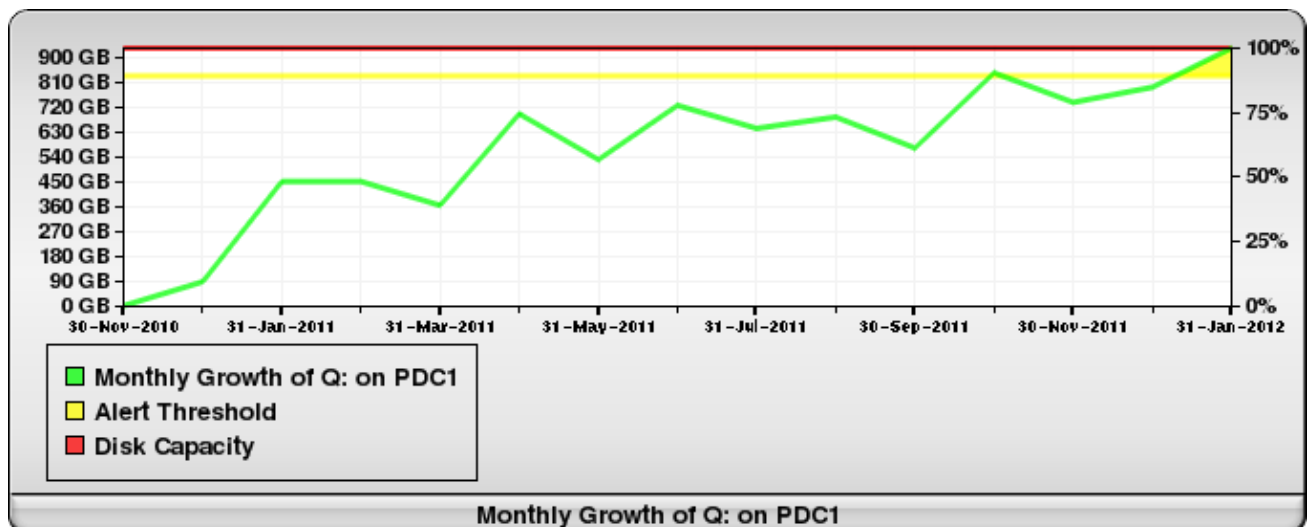Monthly Growth of O: on PDC1

3.1.3.3.11 Monthly Growth of P: on PDC1

Monthly Growth of P: on PDC1

3.1.3.3.12 Monthly Growth of Q: on PDC1

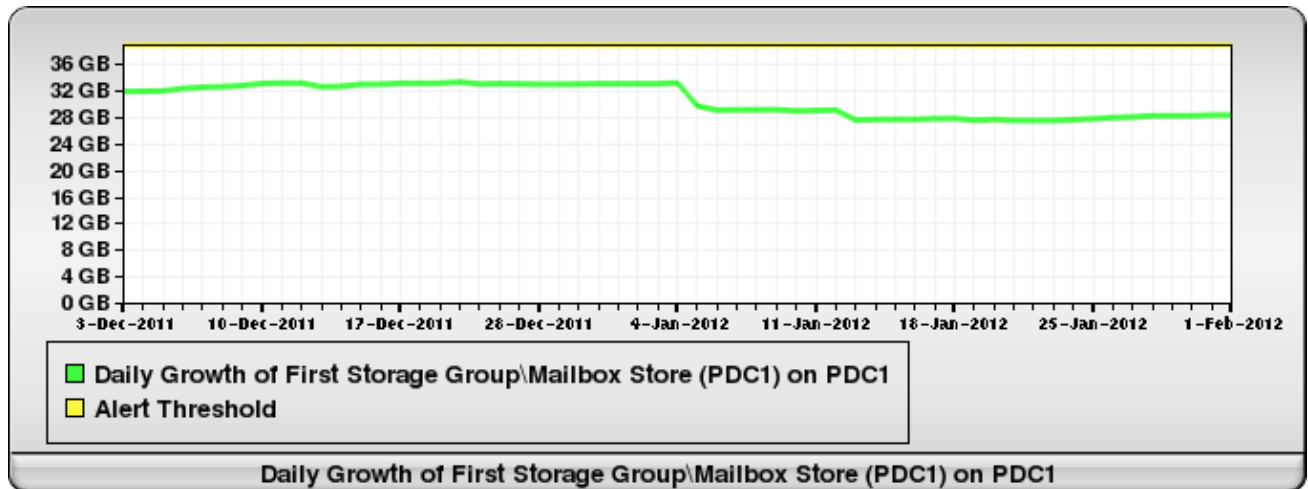Monthly Growth of Q: on PDC1

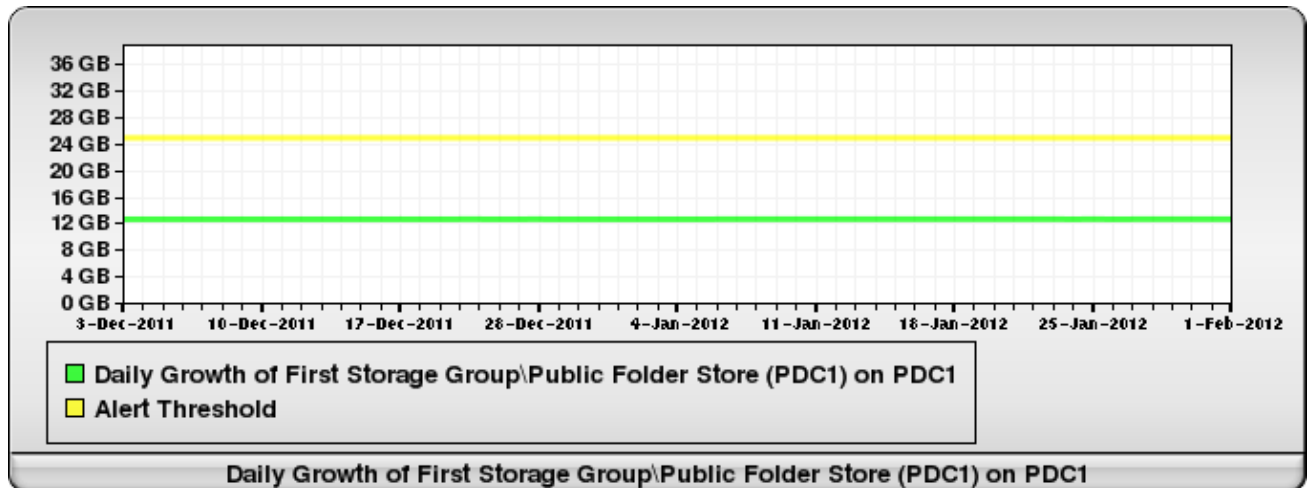## 3.1.4 Exchange Store Growth

3.1.4.1 Daily Exchange Store Growth

3.1.4.1.1 Daily Growth of First Storage Group\Mailbox Store (PDC1) on PDC1

Daily Growth of First Storage Group\Mailbox Store (PDC1) on PDC1

3.1.4.1.2 Daily Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

Daily Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

3.1.4.2 Weekly Exchange Store Growth

3.1.4.2.1 Weekly Growth of First Storage Group\Mailbox Store (PDC1) on PDC1

Weekly Growth of First Storage Group\Mailbox Store (PDC1) on PDC1

3.1.4.2.2 Weekly Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

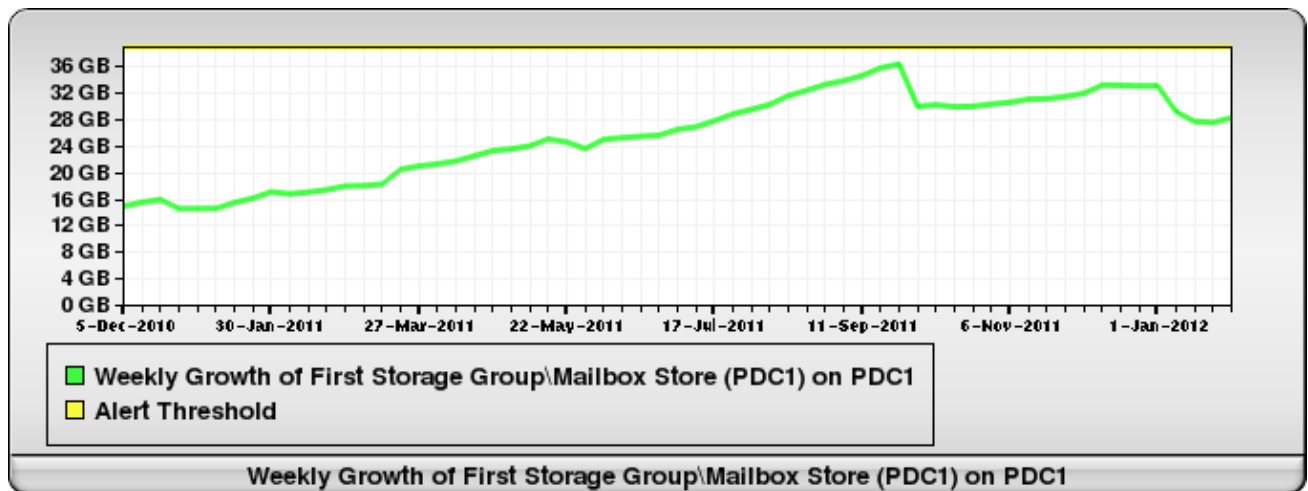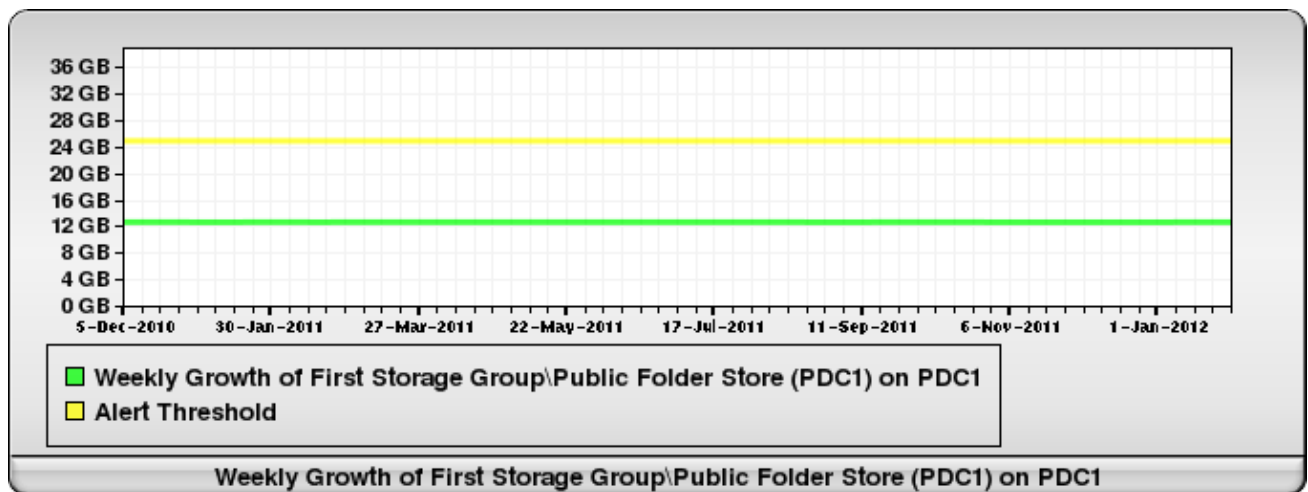Weekly Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

3.1.4.3 Monthly Exchange Store Growth

3.1.4.3.1 Monthly Growth of First Storage Group\Mailbox Store (PDC1) on PDC1
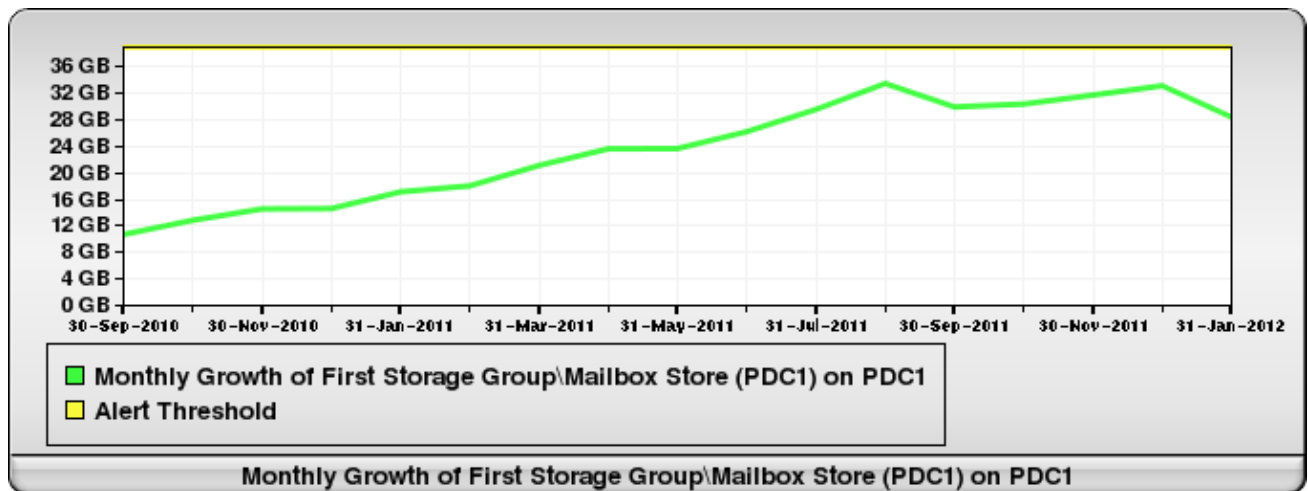

Monthly Growth of First Storage Group\Mailbox Store (PDC1) on PDC1

3.1.4.3.2 Monthly Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

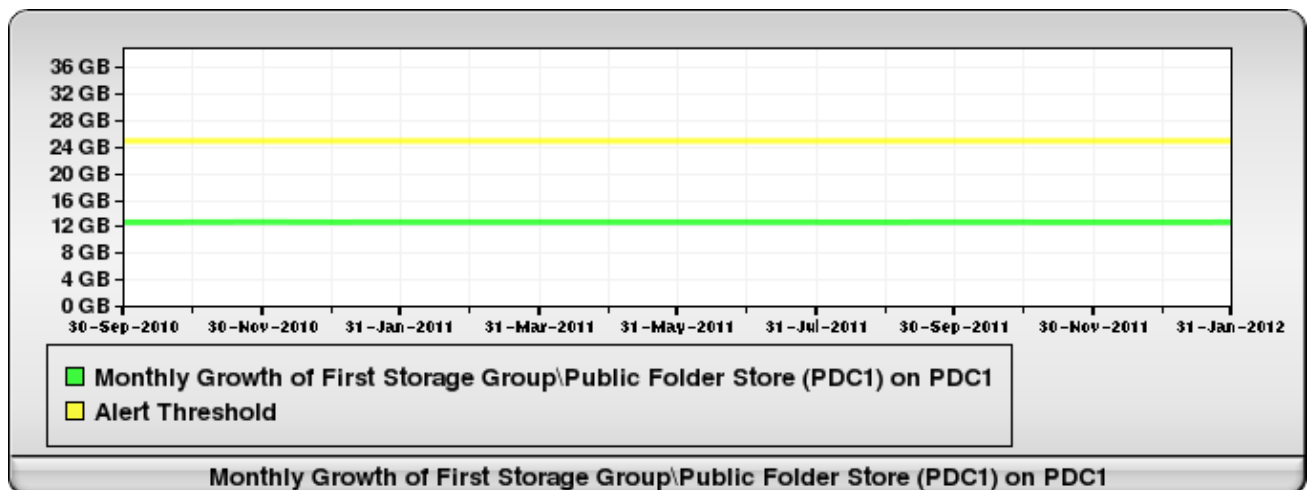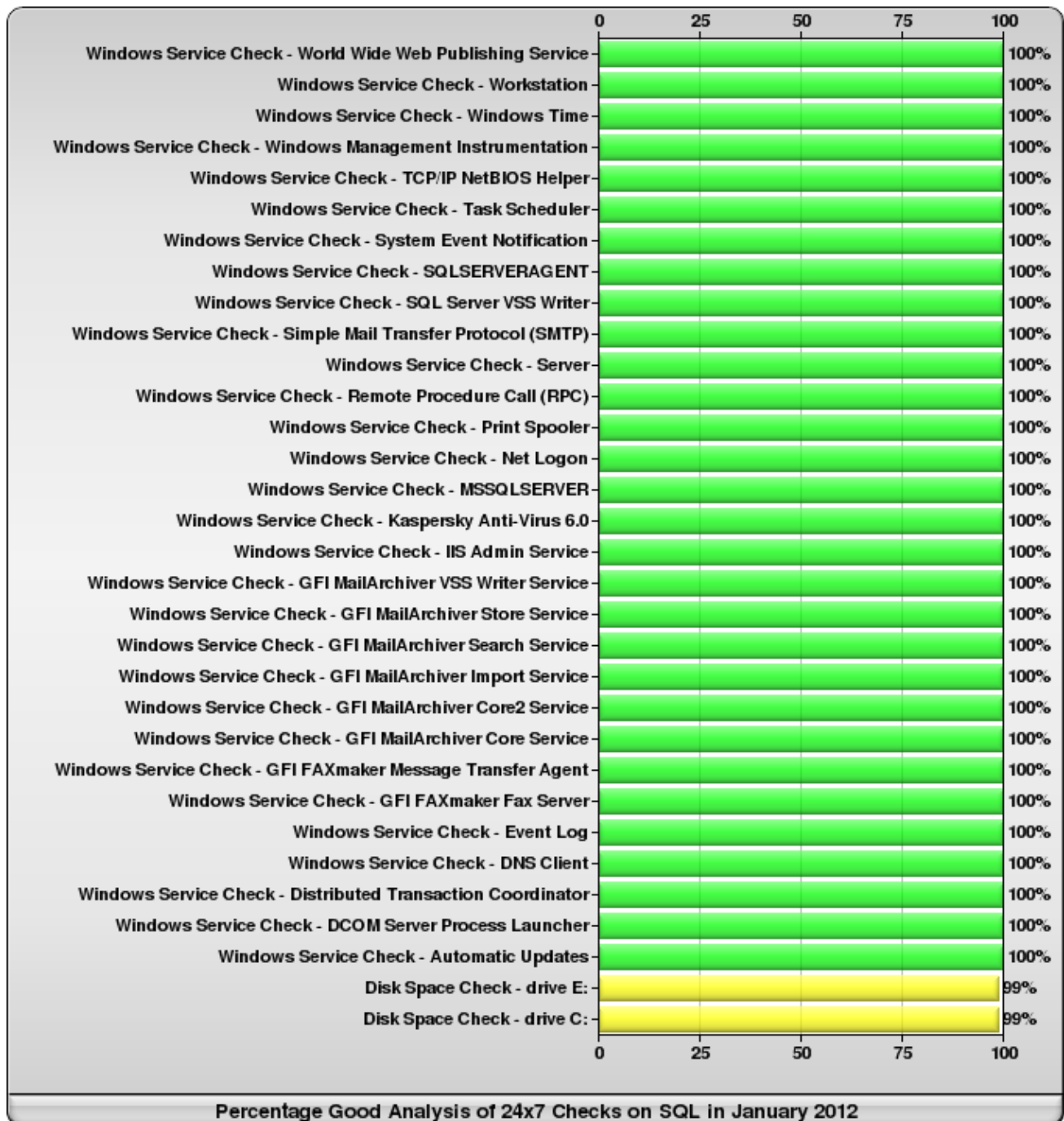Monthly Growth of First Storage Group\Public Folder Store (PDC1) on PDC1

3.2 SQL

3.2.1 Percentage Good Analysis

3.2.1.1 Percentage Good Analysis of 24x7 Checks on SQL in January 2012
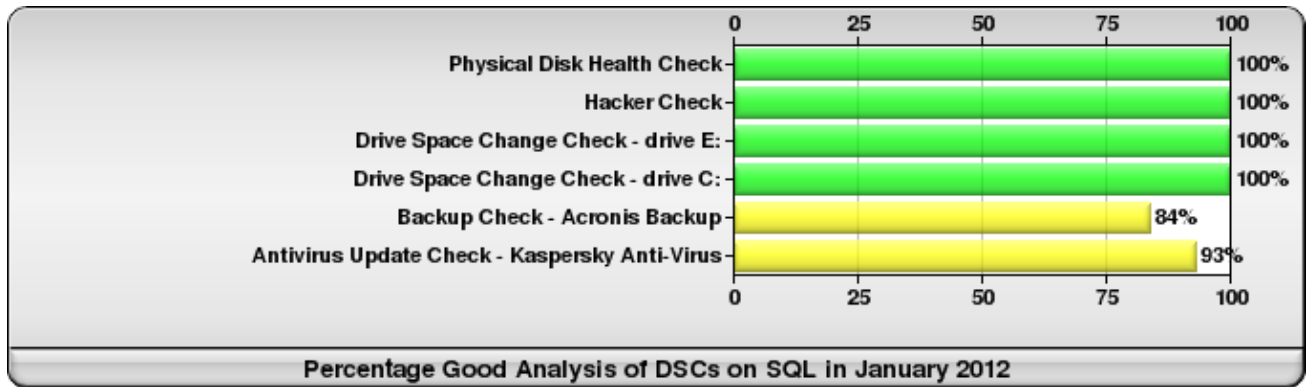

Percentage Good Analysis of 24x7 Checks on SQL in January 2012

3.2.1.2 Percentage Good Analysis of Daily Safety Checks on SQL in January 2012

Percentage Good Analysis of DSCs on SQL in January 2012

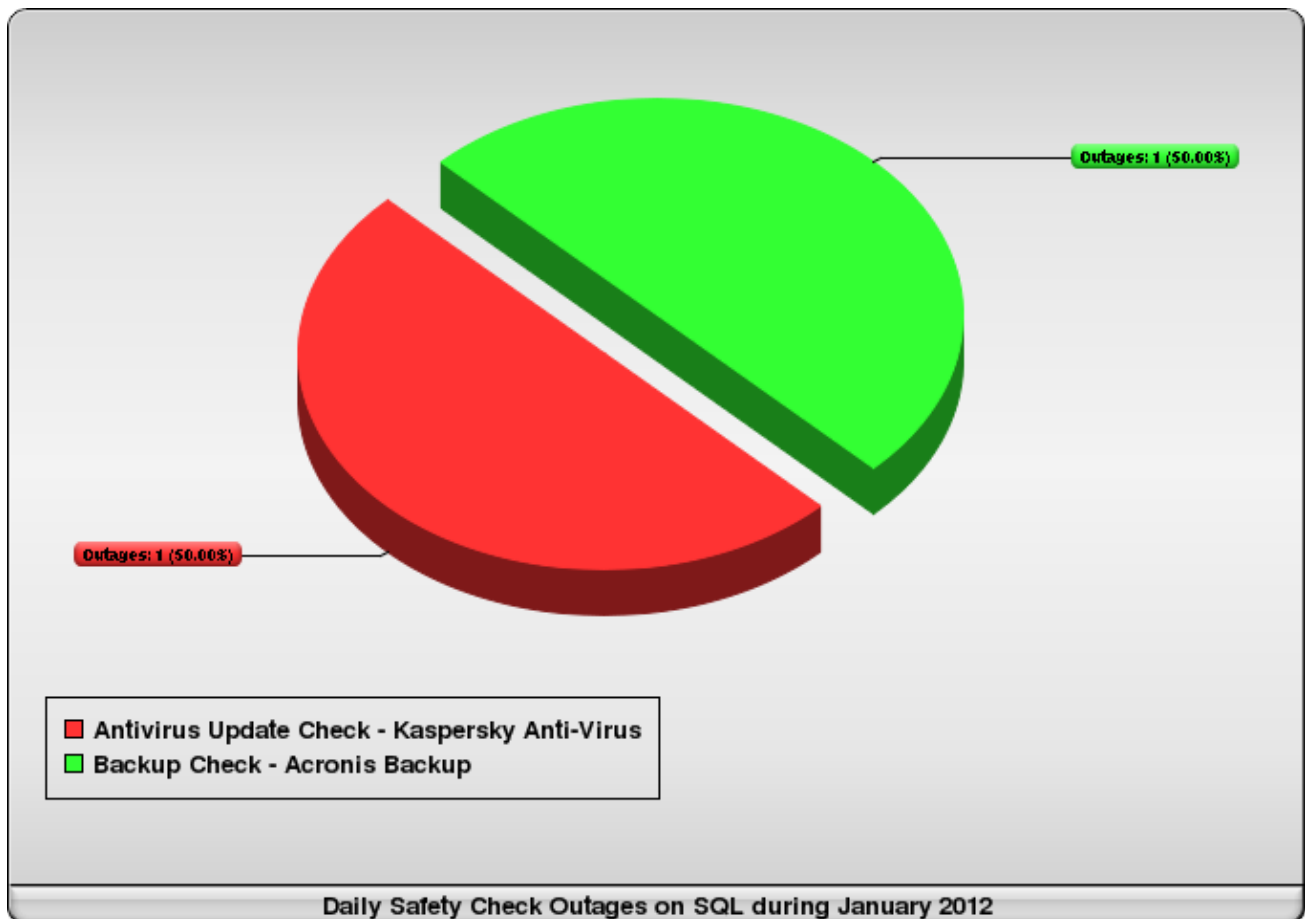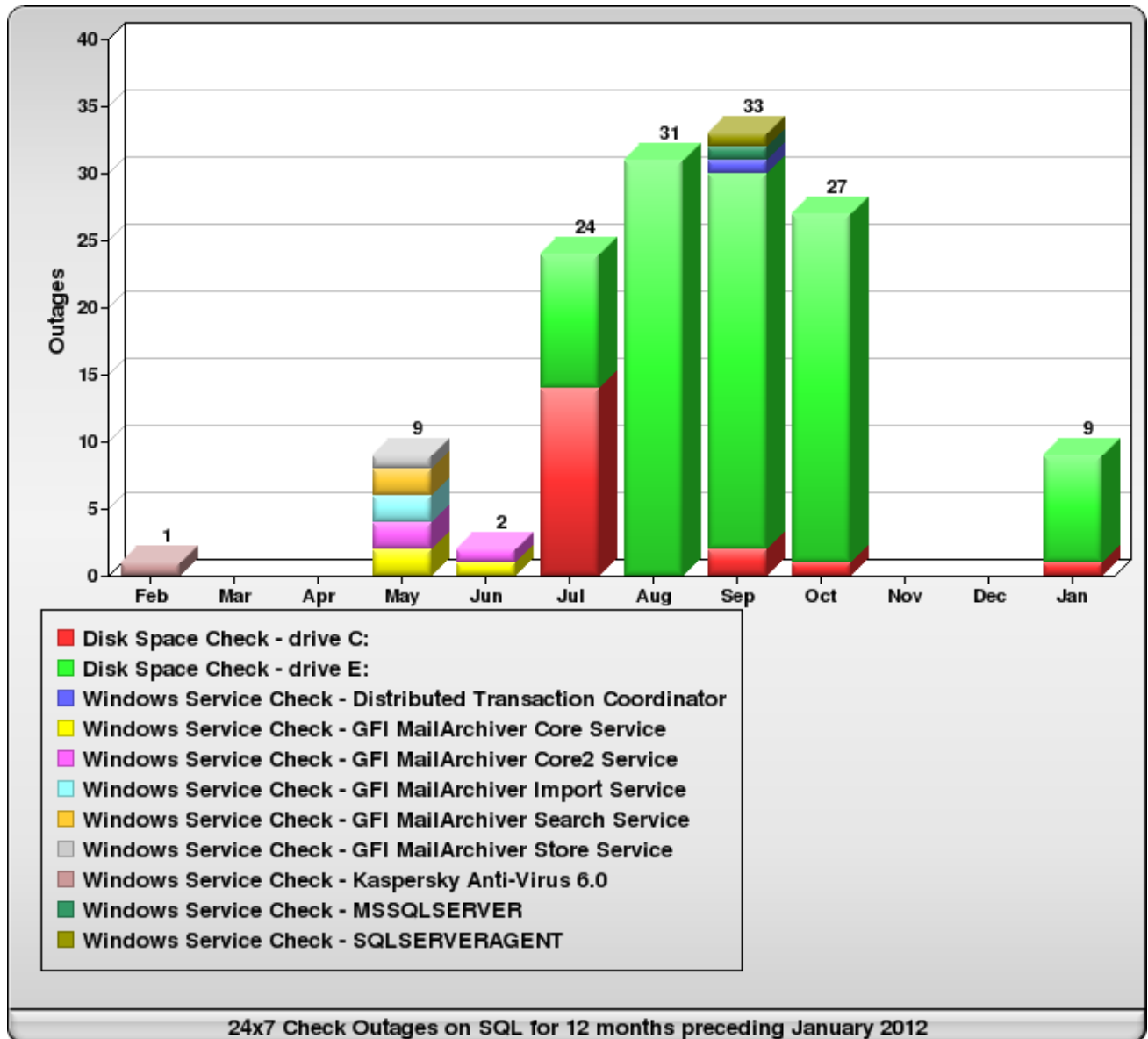### 3.2.2 Outage Analysis

3.2.2.1 24x7 Check Outages on SQL during January 2012

24x7 Check Outages on SQL during January 2012

3.2.2.2 Daily Safety Check Outages on SQL during January 2012

Outages: 1 (50.00%)

Outages: 1 (50.00%)

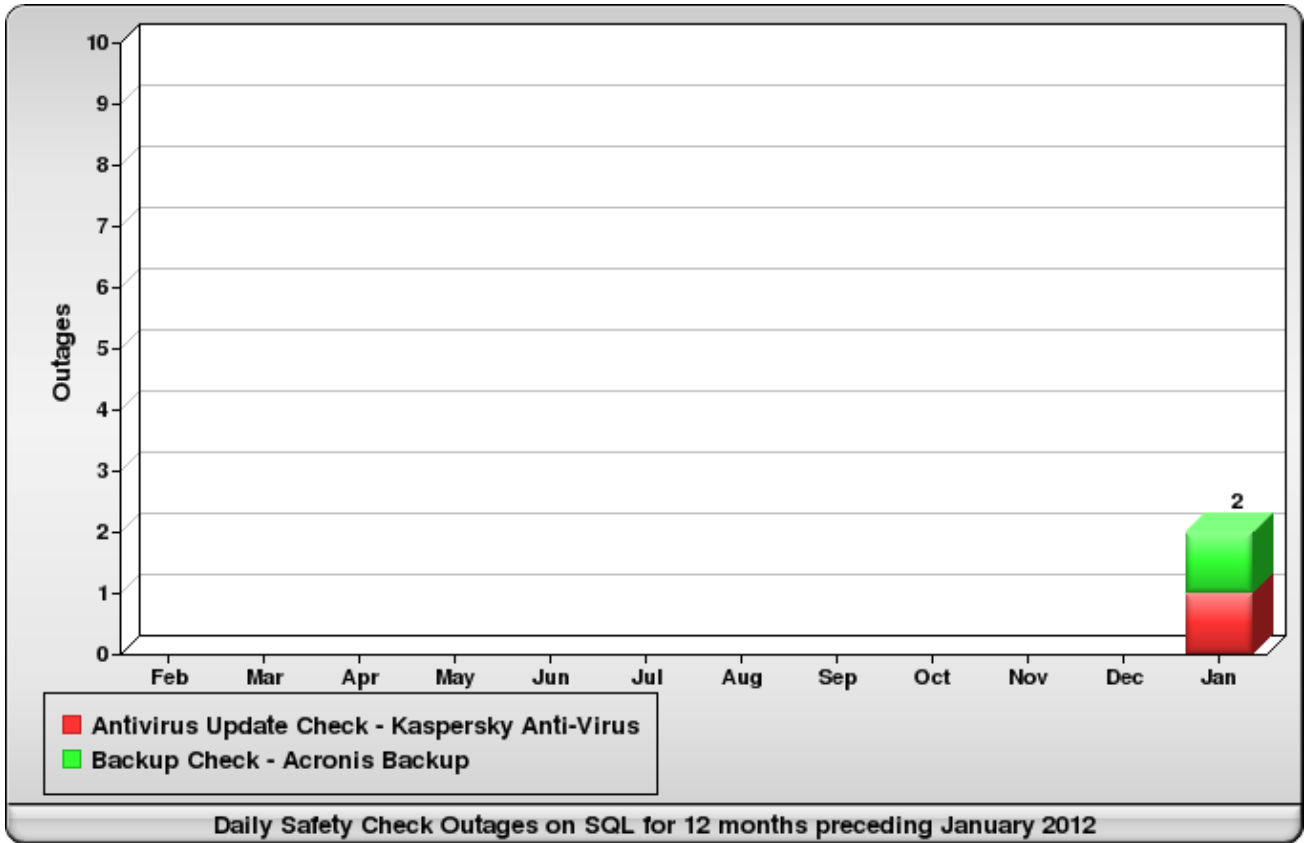■ Antivirus Update Check - Kaspersky Anti-Virus
■ Backup Check - Acronis Backup

Daily Safety Check Outages on SQL during January 2012

3.2.2.3 24x7 Check Outages on SQL for 12 months preceding January 2012

24x7 Check Outages on SQL for 12 months preceding January 2012

Legend:
- Disk Space Check - drive C:
- Disk Space Check - drive E:
- Windows Service Check - Distributed Transaction Coordinator
- Windows Service Check - GFI MailArchiver Core Service
- Windows Service Check - GFI MailArchiver Core2 Service
- Windows Service Check - GFI MailArchiver Import Service
- Windows Service Check - GFI MailArchiver Search Service
- Windows Service Check - GFI MailArchiver Store Service
- Windows Service Check - Kaspersky Anti-Virus 6.0
- Windows Service Check - MSSQLSERVER
- Windows Service Check - SQLSERVERAGENT

3.2.2.4 Daily Safety Check Outages on SQL for 12 months preceding January 2012
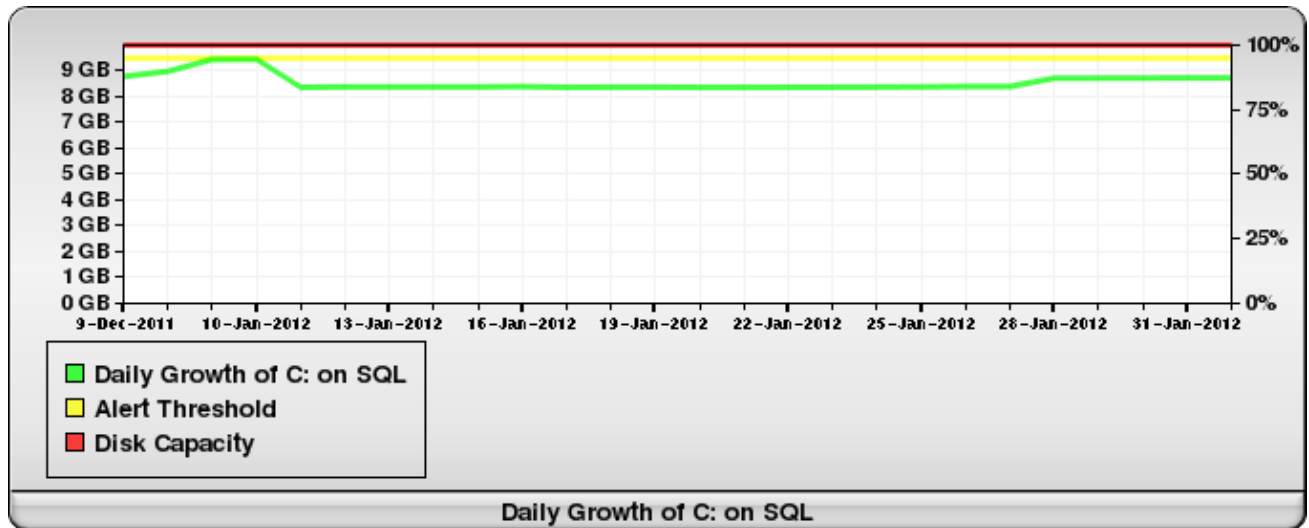

Daily Safety Check Outages on SQL for 12 months preceding January 2012

3.2.3 Disk Drive Growth
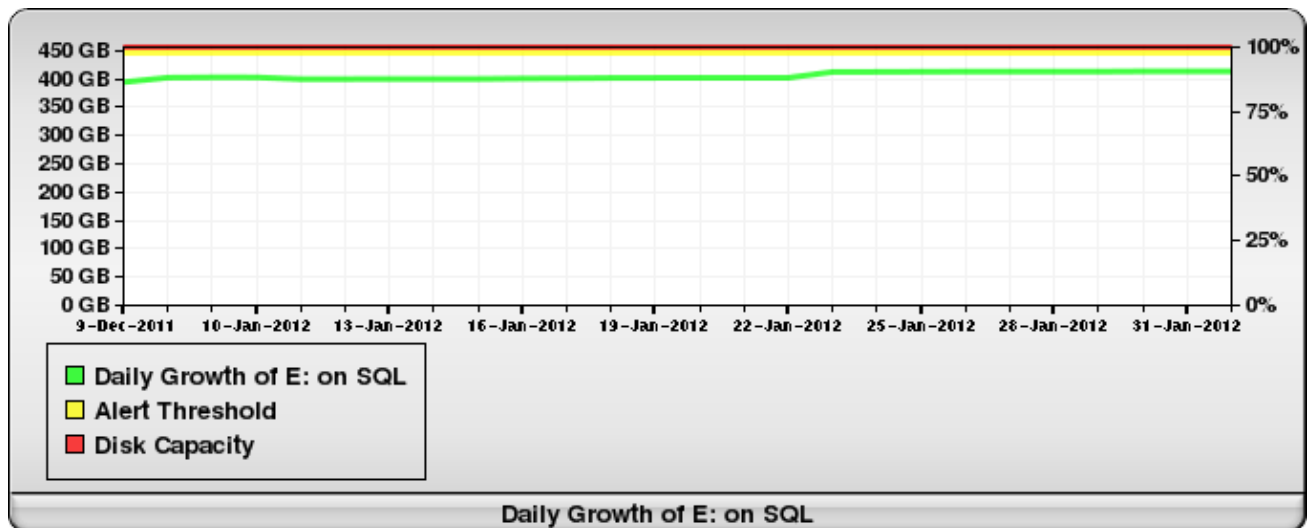
3.2.3.1 Daily Disk Drive Growth
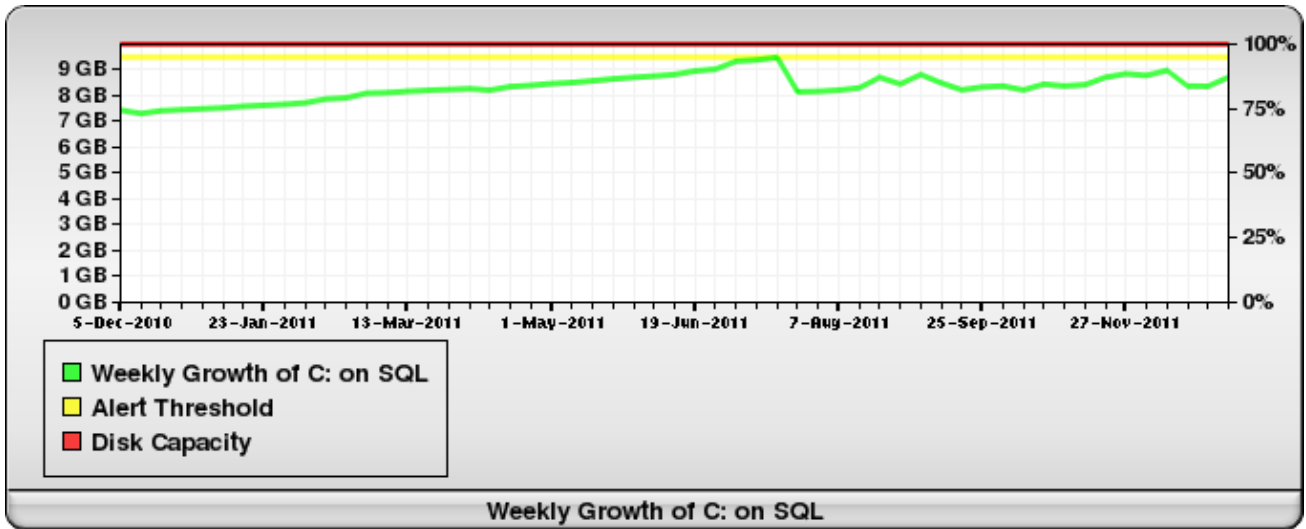
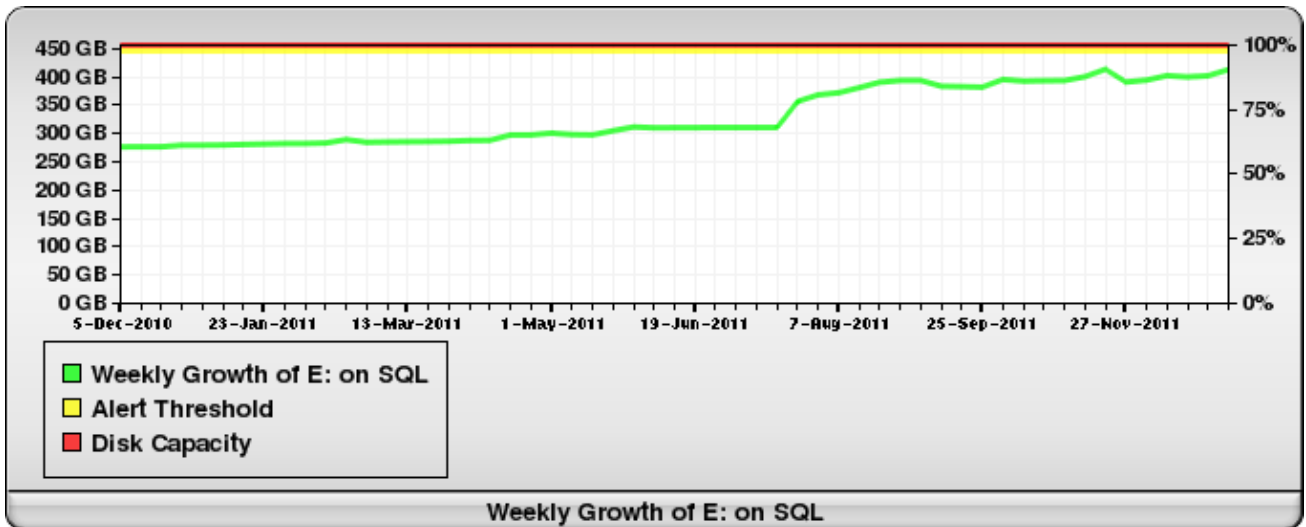#### 3.2.3.1.1 Daily Growth of C: on SQL

Daily Growth of C: on SQL

3.2.3.1.2 Daily Growth of E: on SQL

Daily Growth of E: on SQL

3.2.3.2 Weekly Disk Drive Growth

3.2.3.2.1 Weekly Growth of C: on SQL

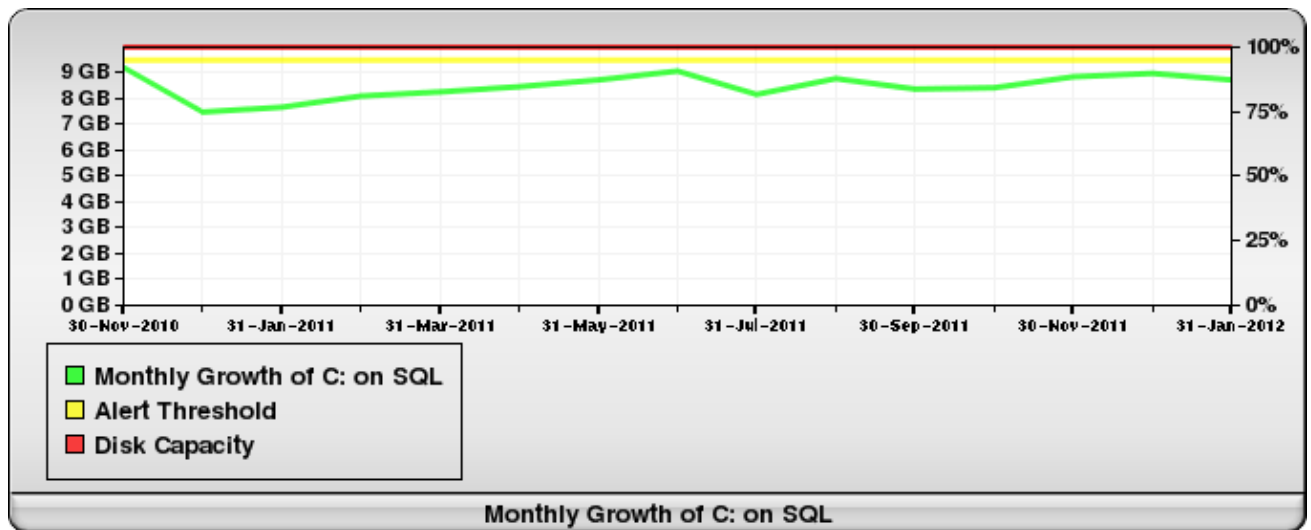Weekly Growth of C: on SQL

3.2.3.2.2 Weekly Growth of E: on SQL

Weekly Growth of E: on SQL

3.2.3.3 Monthly Disk Drive Growth

3.2.3.3.1 Monthly Growth of C: on SQL

Monthly Growth of C: on SQL

3.2.3.3.2 Monthly Growth of E: on SQL

Monthly Growth of E: on SQL